UNDP CLOUD COMPUTING

- **Connection, Collaboration, Control**
  - Online or offline working
  - Integrated communications tools
  - Secure, reliable environment
- **Robust, Integrated, Email**
  - Online and offline access
  - MS Exchange and Outlook 2013
  - 50GB mailbox
  - Legal archiving
- **Unified Communications**
  - MS Lync 2013 with video for tablets and phones
  - Audio, video, web conferencing
  - Online presence
- **User Online File storage**
  - 1TB OneDrive
- **Productivity Tools**
  - Word, Excel, PowerPoint, One Note
  - Online and offline access
  - OneDrive/SharePoint
- **Licensing**
  - Leveraging discounts from inter-Agency procurement process and less expensive cloud services
  - 5 laptops or PCs and 5 mobile devices
- **Mobility**
  - Anywhere, anytime access
  - Licensing for up to 5 devices
- **Additional programme services**
  - Google Apps for Business
  - Microsoft email only or email with archiving

Benefits

Cloud computing services address the changing global workforce and a growing need to work from anywhere, anytime, on any device. Benefits include over 60% cost savings annually as compared to our current private cloud hosting and Microsoft Enterprise Agreement software licensing arrangements. Other benefits include cloud file storage protected by United Nations Privileges and Immunities and accessible remotely from any device.

Additional Programme Support

Long Term Agreements are also available for programme and other UN entity uses. They include Microsoft Office 365 for email only and email and archiving, and Google Apps for Business (see Google Apps for Business overview).

Enhanced virtual communications with messaging and Unified Communications, file storage and office productivity in the cloud

WHERE DO I GO FOR MORE INFORMATION?

See the Join the Cloud web page (search UNDP Intranet<Join the Cloud) or contact iHelp (iHelp@undp.org)

United Nations Development Programme
One United Nations Plaza - New York, NY 10017 USA
For more information: www.undp.org

UNDP CLOUD COMPUTING

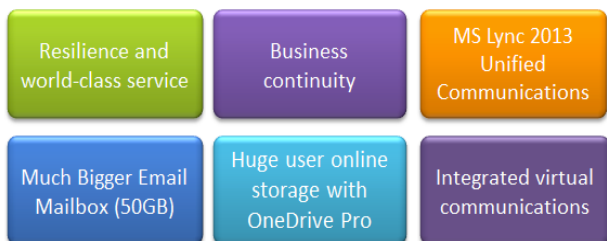**Enhanced productivity for UNDP**   Photos - UNDP and UN

Cloud Power for UNDP Offices

- **Huge email mailbox**
- **Ample user online storage**
- **Familiar online and desktop MS Office tools**
- **Easier licensing - lower costs**

CONNECTION-COLLABORATION-CONTROL

UNDP continues to innovate as it delivers its results. Microsoft Office 365 cloud computing for UNDP's enterprise communications services brings significant cost savings for Country Offices. It brings added business efficiencies and productivity benefits that leverage what UNDP has accomplished and is already familiar with: the Microsoft working environment, with new and improved features for online collaboration, with 24/7 access on any user device anywhere around the globe.

Resilience and world-class service	Business continuity	MS Lync 2013 Unified Communications
Much Bigger Email Mailbox (50GB)	Huge user online storage with OneDrive Pro	Integrated virtual communications

COMING SOON TO A LAPTOP, DESKTOP, OR MOBILE PHONE NEAR YOU

Microsoft Office 365 provides reliable business email, instant messaging (IM), videoconferencing, and file sharing, as well as user online storage. Office 365 also features its well-known and familiar Office suite, now adapted for agile online working as well as through its traditional, client-based office tools, hosted in a public cloud environment for maximum cost savings for UNDP offices. Office 365 is also a secure environment with monitoring, backup, service SLAs, and disaster recovery.

Working in the cloud means tools are more agile, social and business-friendly, with improved approaches to collaboration and full mobility support. Cloud services offer powerful search/analytics capabilities, permitting richer information storage and quicker searches.

UNDP public cloud solution

- Email, Calendar, Tasks
- Unified Communications
- Personal online storage
- Office productivity tools
- Team and corporate sites
- Social networking tool

WHAT IS THE MS OFFICE 365 OFFERING?

Microsoft Office 365 for Business is the office tool set you already know, but now with 'cloud-powered connection, collaboration, and control' (see Microsoft Office 365 overview):

- 50Gb MS Exchange 2013 mailbox with legal archiving
- 1Tb OneDrive (user online storage)
- Integrated real-time communications with online presence (MS Lync 2013 w/video for tablets and phones)
- Familiar productivity tools (online and offline Microsoft Office 2013 – Word, Excel, PowerPoint, OneNote)
- Support for mobile devices (IOS, Windows Mobile, Android)
- Support for email encryption, digital signature, and two-factor authentication
- Service level arrangements with 24x7 support/99.9% SLA
- Email security (anti-spam and anti-virus), Disaster Recovery, High Availability, and Single-Sign-On across all applications included in standard cloud package offering

WHAT IS THE CHANGE IMPACT FOR AN OFFICE?

We are already using Microsoft email and office tools, so the learning curve is low. Everyone will have the opportunity to adopt new and enhanced capabilities. It also means working with your ICT team to migrate email to the new environment.

WHAT IS THE TIMETABLE?

First half of 2014 - Rollout of email (MS Exchange 2013) and Unified Communications (MS Lync 2013).

Second half of 2014 - Rollout - user adoption of user online file storage (MS OneDrive), Office 365 productivity tools (online - offline Word, Excel, PowerPoint, and OneNote), and MS Yammer over the rest of the year.

Enhanced Productivity

Integrated online communications tools, with the Microsoft Office 365 office suite

Anytime, Anywhere Access

Access to email, calendars, documents, and applications while at the office, at home, on the road, or on the go

Work with what you know

Leverage the online working environment using familiar Microsoft Office applications, including Exchange, Outlook, Word, Excel, PowerPoint, OneNote

Robust security and reliability

Secure data in the cloud with 24/7 reliability with fully-protected UN immunities and privileges

Support for Multiple Devices

Microsoft Office 365 can be accessed from desktops, laptops, and mobile devices (license good for 5 PCs and 5 mobile devices)

Online Conferencing

Leverage the power of MS Lync 2013 and Skype for webinars and desktop audio and videoconferencing

Collaborate in Real Time

Office 365 allows for document co-authoring to speed up team projects

Store Files Online

Keep files securely online with built-in communications tools for sharing in OneDrive and SharePoint

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Now we can simplify, standardize, and streamline communications across the organization, allowing UNDP to do what it does best: providing knowledge and expertise around the world.
Maty Ndiaye, Outreach and Public Information Officer, Communications Cluster, Bureau of External Relations and Advocacy, UNDP