# Closure Stage Quality Assurance Report

Form Status: Approved	
Overall Rating:	Needs Improvement
Decision:	
Portfolio/Project Number:	00050032
Portfolio/Project Title:	Reintegration and Community Development Unit
Portfolio/Project Date:	2008-04-01 / 2020-12-31

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#### **Strategic**

#### **Quality Rating: Exemplary**

- 1. Did the project pro-actively identified changes to the external environment and incorporated them into the project strategy?
- 3: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives, assumptions were tested to determine if the project's strategy was valid. There is some evidence that the project board considered the implications, and documented the changes needed to the project in response. (all must be true)
- 2: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives. There is some evidence that the project board discussed this, but relevant changes did not fully integrate in the project. (both must be true)
- 1: The project team considered relevant changes in the external environment since implementation began, but there is no evidence that the project team considered these changes to the project as a result.

#### **Evidence:**

Le projet a procédé à des aménagements suite aux recommandations i) du comité local d'examen des p rojets (CLEP) mais également ii) du comité de pilota ge en vue d'une plus grande efficacité de l'interventi on.

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- 2. Was the project aligned with the thematic focus of the Strategic Plan?
- 3: The project responded to at least one of the development settings as specified in the Strategic Plan (SP) and adopted at least one Signature Solution . The project's RRF included all the relevant SP output indicators. (all must be true)
- 2: The project responded to at least one of the developments settings1 as specified in the Strategic Plan. The project's RRF included at least one SP output indicator, if relevant. (both must be true)
- 1: While the project may have responded to a partner's identified need, this need falls outside of the UNDP Strategic Plan. Also select this option if none of the relevant SP indicators are included in the RRF.

Le projet est aligné sur deux domaines du Plan strat égique : modes de développement durable et le renf orcement de la résilience.

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Relev	Quality Rating: Satisfactory
	/ere the project's targeted groups systematically identified and engaged, with a priority focus on the riminated and marginalized, to ensure the project remained relevant for them?
0	3: Systematic and structured feedback was collected over the project duration from a representative sample of beneficiaries, with a priority focus on the discriminated and marginalized, as part of the project's monitoring system. Representatives from the targeted groups were active members of the project's governance mechanism (i.e., the project board or equivalent) and there is credible evidence that their feedback informs project decision making. (all must be true)
•	2: Targeted groups were engaged in implementation and monitoring, with a priority focus on the discriminated and marginalized. Beneficiary feedback, which may be anecdotal, was collected regularly to ensure the project addressed local priorities. This information was used to inform project decision making. (all must be true to select this option)
0	1: Some beneficiary feedback may have been collected, but this information did not inform project decision making. This option should also be selected if no beneficiary feedback was collected  Not Applicable

Le projet ciblait principalement les femmes, les ex-c ombattants, les jeunes à risque et d'autres membres vulnérables des communautés (veuves chefs de mé nage, victimes survivantes de violences sexuelles et basées sur le genre, personne en isolement). Ces di fférentes catégories identifiées ont été impliquées da ns les activités. Les femmes, jeunes et ex-combatta nts ont été encouragés au leadership et ont fait l'obj et de suivi de proximité des activités dans lesquelles ils étaient engagés.

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- 4. Did the project generate knowledge, and lessons learned (i.e., what has worked and what has not) and has this knowledge informed management decisions to ensure the continued relevance of the project towards its stated objectives, the quality of its outputs and the management of risk?
- 3: Knowledge and lessons learned from internal or external sources (gained, for example, from Peer Assists, After Action Reviews or Lessons Learned Workshops) backed by credible evidence from evaluation, corporate policies/strategies, analysis and monitoring were discussed in project board meetings and reflected in the minutes. There is clear evidence that changes were made to the project to ensure its continued relevance. (both must be true)
- 2: Knowledge and lessons learned backed by relatively limited evidence, drawn mainly from within the project, were considered by the project team. There is some evidence that changes were made to the project as a result to ensure its continued relevance. (both must be true)
- 1: There is limited or no evidence that knowledge and lessons learned were collected by the project team.
   There is little or no evidence that this informed project decision making.

#### **Evidence:**

Tirant des leçons de la mise en œuvre, le staff de ter rain a été redéployé pour assurer une couverture plu s étendue et un suivi de proximité des activités dans les zones reculées comme Kindamba et Mayama no tamment (département du Pool).

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- 5. Was the project sufficiently at scale, or is there potential to scale up in the future, to meaningfully contribute to development change?
- 3: There was credible evidence that the project reached sufficient number of beneficiaries (either directly through significant coverage of target groups, or indirectly, through policy change) to meaningfully contribute to development change.
- 2: While the project was not considered at scale, there are explicit plans in place to scale up the project in the future (e.g. by extending its coverage or using project results to advocate for policy change).
- 1: The project was not at scale, and there are no plans to scale up the project in the future.

Plus de 50% des femmes bénéficiaires occupent de s postes de direction des comités de gestion des gro upements et coopératives mises en place. C'est ains i que l'expérience du projet a été sélectionnée pour l e un épisode du film documentaire des Nations Unie s sur la sécurité humaine en 2014.

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### Principled Quality Rating: Needs Improvement

6. Were the project's measures (through outputs, activities, indicators) to address gender inequalities and empower women relevant and produced the intended effect? If not, evidence-based adjustments and changes were made.

- 3: The project team gathered data and evidence through project monitoring on the relevance of the measures to address gender inequalities and empower women. Analysis of data and evidence were used to inform adjustments and changes, as appropriate. (both must be true)
- 2: The project team had some data and evidence on the relevance of the measures to address gender inequalities and empower women. There is evidence that at least some adjustments were made, as appropriate. (both must be true)
- 1: The project team had limited or no evidence on the relevance of measures to address gender inequalities and empowering women. No evidence of adjustments and/or changes made. This option should also be selected if the project has no measures to address gender inequalities and empower women relevant to the project results and activities.

Plus de 50% des femmes bénéficiaires occupent de s postes de direction des comités de gestion des gro upements et coopératives mises en place. C'est ains i que l'expérience du projet a été sélectionnée pour l e un épisode du film documentaire des Nations Unie s sur la sécurité humaine en 2014.

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- 7. Were social and environmental impacts and risks successfully managed and monitored?
- 3: Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for Substantial and High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed for identified risks through consultative process and implemented, resourced, and monitored. Risks effectively managed or mitigated. If there is a substantive change to the project or change in context that affects risk levels, the SESP was updated to reflect these changes. (all must be true)
- 2: Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for Substantial and High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed, implemented and monitored for identified risks. OR project was categorized as Low risk through the SESP.
- 1: Social and environmental risks were tracked in the risk log. For projects categorized as High, Substantial, or Moderate Risk, there was no evidence that social and environmental assessments completed and/or management plans or measures development, implemented or monitored. There are substantive changes to the project or changes in the context but SESP was not updated. (any may be true)

Mesures de sauvegarde prises en vue de la préserv ation et ou protection de l'environnement: non usage de certaines substances chimiques, fertilisants dans les Activités Génératrices de Revenus agricoles, pro tection des sources d'eau etc

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- 8. Were grievance mechanisms available to project-affected people and were grievances (if any) addressed to ensure any perceived harm was effectively mitigated?
- 3: Project-affected people actively informed of UNDP's Corporate Accountability Mechanism (SRM/SECU) and how to access it. If the project was categorized as High, Substantial, or Moderate Risk through the SESP, a project-level grievance mechanism was in place and project affected people informed. If grievances were received, they were effectively addressed in accordance with SRM Guidance. (all must be true)
- ②: Project-affected people informed of UNDP's Corporate Accountability Mechanism and how to access it. If the project was categorized as Substantial or High Risk through the SESP, a project -level grievance mechanism was in place and project affected people informed. If grievances were received, they were responded to but faced challenges in arriving at a resolution.
- 1: Project-affected people was not informed of UNDP's Corporate Accountability Mechanism. If grievances were received, they were not responded to. (any may be true)

#### **Evidence:**

Les réunions du comité de pilotage n'ont pas été ten ues comme prévues faute de disponibilité du princip al partenaire national. Les points focaux des 5 agen ces parties au projet ont cependant été tenues de fa çon régulière.

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#### **Management & Monitoring**

# **Quality Rating: Satisfactory**

- 9. Was the project's M&E Plan adequately implemented?
- 3: The project had a comprehensive and costed M&E plan. Baselines, targets and milestones were fully populated. Progress data against indicators in the project's RRF was reported regularly using credible data sources and collected according to the frequency stated in the Plan, including sex disaggregated data as relevant. Any evaluations conducted, if relevant, fully meet decentralized evaluation standards, including gender UNEG standards. Lessons learned, included during evaluations and/or After-Action Reviews, were used to take corrective actions when necessary. (all must be true)
- ②: The project costed M&E Plan, and most baselines and targets were populated. Progress data against indicators in the project's RRF was collected on a regular basis, although there was may be some slippage in following the frequency stated in the Plan and data sources was not always reliable. Any evaluations conducted, if relevant, met most decentralized evaluation standards. Lessons learned were captured but were used to take corrective actions. (all must be true)
- 1: The project had M&E Plan, but costs were not clearly planned and budgeted for, or were unrealistic. Progress data was not regularly collected against the indicators in the project's RRF. Evaluations did not meet decentralized evaluation standards. Lessons learned were rarely captured and used. Select this option also if the project did not have an M&E plan.

#### **Evidence:**

Le plan de suivi a permis de recueillir les données e n vue de l'établissement d'une base de données du projet.

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- 10. Was the project's governance mechanism (i.e., the project board or equivalent) function as intended?
- 3: The project's governance mechanism operated well, and was a model for other projects. It met in the agreed frequency stated in the project document and the minutes of the meetings were all on file. There was regular (at least annual) progress reporting to the project board or equivalent on results, risks and opportunities. It is clear that the project board explicitly reviewed and used evidence, including progress data, knowledge, lessons and evaluations, as the basis for informing management decisions (e.g., change in strategy, approach, work plan.) (all must be true to select this option)
- 2: The project's governance mechanism met in the agreed frequency and minutes of the meeting are on file. A project progress report was submitted to the project board or equivalent at least once per year, covering results, risks and opportunities. (both must be true to select this option)
- 1: The project's governance mechanism did not meet in the frequency stated in the project document over the past year and/or the project board or equivalent was not functioning as a decision-making body for the project as intended.

Les réunions du comité de pilotage n'ont pas été ten ues comme prévues faute de disponibilité du princip al partenaire national. Les points focaux des 5 agen ces parties au projet ont cependant été tenues de fa çon régulière.

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- 11. Were risks to the project adequately monitored and managed?
- 3: The project monitored risks every quarter and consulted with the key stakeholders, security advisors, to identify continuing and emerging risks to assess if the main assumptions remained valid. There is clear evidence that relevant management plans and mitigating measures were fully implemented to address each key project risk and were updated to reflect the latest risk assessment. (all must be true)
- 2: The project monitored risks every year, as evidenced by an updated risk log. Some updates were made to management plans and mitigation measures.
- 1: The risk log was not updated as required. There was may be some evidence that the project monitored risks that may affected the project's achievement of results, but there is no explicit evidence that management actions were taken to mitigate risks.

## **Evidence:**

Le programme conjoint (5 agences parties selon leu r avantage comparatif) a essayé de réduire les coûts de transactions dans la mesure du possible: suivi de s activités des autres partenaires, déploiement de st aff sur le terrain pour suivi de proximité etc, utilisatio n des techniciens des structures déconcentrées de l' Etat, notamment les différentes directions départem entales (pêche, agriculture, promotion de la femme, sports et culture) au lieu de partenaires de mise en œuvre (ONG). de même le projet a impliqué les pres tataires locaux dans le processus de procurement du bureau.

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	Adequate resources were mobilized st expected results in the project's	d to achieve intended results. If not, manager results framework.	ment decisions were taken to
•	Yes		
0	No		
Evi	dence:		
Le	es ressources allouées correspond	daient aux besoi	
ns	s et objectifs de départ.		
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# No	File Name  documents available.  Were project inputs procured and d	delivered on time to efficiently contribute to re	sults?
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# No	File Name  documents available.  Vere project inputs procured and d  3: The project had a procurement bottlenecks to procuring inputs in actions. (all must be true)	delivered on time to efficiently contribute to re	sults? rly reviewed operational h appropriate management
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them.

Le plan d'achat a été suivi et mis à jour chaque sem estre et transmis au besoin au département du Proc urement du PNUD.

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- 14. Was there regular monitoring and recording of cost efficiencies, taking into account the expected quality of results?
- 3: There is evidence that the project regularly reviewed costs against relevant comparators (e.g., other projects or country offices) or industry benchmarks to ensure the project maximized results delivered with given resources. The project actively coordinated with other relevant ongoing projects and initiatives (UNDP or other) to ensure complementarity and sought efficiencies wherever possible (e.g. joint activities.) (both must be true)
- ②: The project monitored its own costs and gave anecdotal examples of cost efficiencies (e.g., spending less to get the same result,) but there was no systematic analysis of costs and no link to the expected quality of results delivered. The project coordinated activities with other projects to achieve cost efficiency gains.
- 1: There is little or no evidence that the project monitored its own costs and considered ways to save money beyond following standard procurement rules.

#### **Evidence:**

Inscription et suivi du projet à l'ordre du jour des réu nions de UNCT; revues trimestrielles de la section P rogramme du PNUD

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Effective Quality Rating: Highly Satisfactory

<ul><li>•</li></ul>	Yes No		
Evi	dence:		
é u\	es activités relatives aux produits escomptés ont é mises en œuvre. Le projet au delà a apporté la pr re de la possibilité d'une intervention multidimensi nelle et multi-sectorielle	re e	
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6. Wesul	documents available.  Vere there regular reviews of the work plan to ensits, and to inform course corrections if needed?  3: Quarterly progress data informed regular review implemented were most likely to achieve the design including from evaluations for After-Action Review necessary budget revisions were made. (both much 2: There was at least one review of the work plant track to achieving the desired development results or lessons learned were used to inform the review 1: While the project team may have reviewed the were delivered on time, no link was made to the diffusion review of the work plan by management took dence:	ws of the project work plan to ensuring results. There is evidence that ews) were used to inform course coust be true)  In per year with a view to assessing ts (i.e., outputs.) There may or may w(s). Any necessary budget revision work plan at least once over the padelivery of desired development results.	ire that the activities data and lessons learne rrections, as needed. An if project activities were a not be evidence that dans have been made. ast year to ensure outpu
6. Vesul	Vere there regular reviews of the work plan to ensits, and to inform course corrections if needed?  3: Quarterly progress data informed regular revies implemented were most likely to achieve the design (including from evaluations /or After-Action Revies necessary budget revisions were made. (both muces at least one review of the work plant track to achieving the desired development results or lessons learned were used to inform the review 1: While the project team may have reviewed the were delivered on time, no link was made to the diffusion review of the work plan by management tool	ws of the project work plan to ensurired results. There is evidence that ews) were used to inform course coust be true)  In per year with a view to assessing ts (i.e., outputs.) There may or may w(s). Any necessary budget revision work plan at least once over the padelivery of desired development resk place.	ire that the activities data and lessons learne rrections, as needed. An if project activities were a not be evidence that dans have been made. ast year to ensure output

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- 17. Were the targeted groups systematically identified and engaged, prioritizing the marginalized and excluded, to ensure results were achieved as expected?
- 3: The project targeted specific groups and/or geographic areas, identified by using credible data sources on their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. There is clear evidence that the targeted groups were reached as intended. The project engaged regularly with targeted groups over the past year to assess whether they benefited as expected and adjustments were made if necessary, to refine targeting. (all must be true)
- 2: The project targeted specific groups and/or geographic areas, based on some evidence of their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. Some evidence is provided to confirm that project beneficiaries are members of the targeted groups. There was some engagement with beneficiaries in the past year to assess whether they were benefiting as expected. (all must be true)
- 1: The project did not report on specific targeted groups. There is no evidence to confirm that project beneficiaries are populations have capacity needs or are deprived and/or excluded from development opportunities relevant to the project area of work. There is some engagement with beneficiaries to assess whether they benefited as expected, but it was limited or did not occurred in the past year.
- Not Applicable

Les groupes cibles (les vulnérables) ont toujours été associés à chaque étape du projet.

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#### Sustainability & National Ownership Quality Rating: Satisfactory

18. Were stakeholders and national partners fully engaged in the decision-making, implementation and monitoring of the project?

0	3: Only national systems (i.e., procurement, monitoring, evaluation, etc.) were used to fully implement and
	monitor the project. All relevant stakeholders and partners were fully and actively engaged in the process,
	playing a lead role in project decision-making, implementation and monitoring. (both must be true)

- ②: National systems (i.e., procurement, monitoring, evaluation, etc.) were used to implement and monitor the project (such as country office support or project systems) were also used, if necessary. All relevant stakeholders and partners were actively engaged in the process, playing an active role in project decisionmaking, implementation and monitoring. (both must be true)
- 1: There was relatively limited or no engagement with national stakeholders and partners in the decision-making, implementation and/or monitoring of the project.
- Not Applicable

Les systèmes nationaux n'étant pas performant dan s le suivi et évaluation, la passation de marché et po sant la question de la collecte des données notamm ent n'ont pas pris part à la prise de décision, suivi et évaluation, passation de marchés.

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- 19. Were there regular monitoring of changes in capacities and performance of institutions and systems relevant to the project, as needed, and were the implementation arrangements<sup>8</sup> adjusted according to changes in partner capacities?
- 3: Changes in capacities and performance of national institutions and systems were assessed/monitored using clear indicators, rigorous methods of data collection and credible data sources including relevant HACT assurance activities. Implementation arrangements were formally reviewed and adjusted, if needed, in agreement with partners according to changes in partner capacities. (all must be true)
- ②: Aspects of changes in capacities and performance of relevant national institutions and systems were monitored by the project using indicators and reasonably credible data sources including relevant HACT assurance activities. Some adjustment was made to implementation arrangements if needed to reflect changes in partner capacities. (all must be true)
- 1: Some aspects of changes in capacities and performance of relevant national institutions and systems may have been monitored by the project, however changes to implementation arrangements have not been considered. Also select this option if changes in capacities and performance of relevant national institutions and systems have not been monitored by the project.
- Not Applicable

Un intérêt manifeste des autorités locales, conseil d épartemental du Pool (région dans lequel le projet e st mis en œuvre), mairies, préfecture dans les activit és du projet.

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- 20. Were the transition and phase-out arrangements were reviewed and adjusted according to progress (including financial commitment and capacity).
- 3: The project's governance mechanism regularly reviewed the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan. The plan was implemented as planned by the end of the project, taking into account any adjustments made during implementation. (both must be true)
- ② 2: There was a review of the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan.
- 1: The project may have had a sustainability plan but there was no review of this strategy after it was developed. Also select this option if the project did not have a sustainability strategy.

#### **Evidence:**

Une revue de la stratégie de retrait avait été effectué e conjointement avec les partenaires nationaux.

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# **QA Summary/Final Project Board Comments**

Le Projet a été bien tenu suivant les normes de PQA. Il devra être rapidement clôturer dans ATLAS.