

# **United Nations Development Programme/Cambodia**

## Project to Support Democratic Development through Decentralization and Deconcentration (PSDD)

01-02-2007 - 31-12-2010

## **ANNUAL PROGRESS REPORT:**

**JANUARY TO DECEMBER 2010** 

Project ID : 00054656

**Project Title:** Project to Support Democratic Development through Decentralization and Deconcentration (PSDD)

Duration: 1 February 2007 to 31 December 2010

Total Budget: \$15,338,194 (2010), \$ 54,611,689.82 (2007-2010)

**Implementing Partners/Responsible parties:** National Committee for Democratic Development, SIDA and DfID

**Country Programme Outcome:** Improving the delivery of social services and increasing participation of the poor in decision making

# Table of Contents

I. Executive Summary	
II. Implementation progress	5
III. Project implementation challenges	
IV. Financial status and utilization	
Annex I: Summary of 2009 Audit Findings and Follow Up Actions	20
Annex II: Summary of Training Record as of end September 2010	24

# I. Executive summary

**National Program on Sub-National Democratic Development (NP-SNDD):** The NP-SNDD Program Document was finalized by the NCDDS, endorsed by the NCDD and presented and approved by the Council of Ministers on 28 May 2010 presided over by the Prime Minister. In August 2010, the NP-SNDD was officially launched at a ceremony presided over by the Prime Minister and attended by the entire Cabinet, all Provincial/District Council Chiefs and Governors, senior Ministry officials, the diplomatic corps, development partners and NGOs.

**NP-SNDD Three-Year Implementation Plan (IP3):** The design of the IP3 commenced in February 2010, a Zero Draft presented for broad consultation with DP's and Government in August and a final draft completed on 8 November based on the comments received from development partners and further consultations within government. The IP3 document was reviewed on 11 November at a technical meeting between the NCDDS and the six implementing agencies, discussed by the NCDD and approved at their 30 November meeting. In the 4 November letter from the Deputy Prime Minister/Chairman of the NCDD to Development Partners, it was clarified that the IP3 document will be subject to revision throughout the three year implementation period as both the reforms and the Program Based Approach modalities evolve.

**2011 IP3 Implementation Plan:** With the approval of the IP3 by the NCDD, the first year's Annual Work Plan and Budget (2011) was drafted during December, finalized and sent to all development partners on 28 December. The format for the work plan is outcome based and has focused on the high priority outputs to be achieved in 2011. As funding availability for 2011 remains uncertain, the NCDD will need to meet with development partners early in the year to secure the minimum support required.

**The PSDD Project Financing, Delivery and Progress:** The 2010 PSDD AWPB was prepared against an expected budget of \$ 14 million. By the end of the first semester, the 2010 budget availability had risen to \$ 15.3 million due to the increased contribution from Sweden. Against the revised budget of \$ 15.3 million, total delivery in the year reached nearly \$ 14 million; an 91% delivery rate.

Highlights of progress against the PSDD's Objectives for the year are summarized below.

Structures: The establishment of the new sub-national administration structures at the capital and provincial level was completed by the third quarter and at the district/municipal level shortly thereafter. In assessing the human resources and competencies necessary for IP3 implementation, opportunities for integrating/seconding additional civil servants with long term experience under the ExCom are being explored and will feature in the IP3 design. Considerable work remains to prepare detailed TORs for the various divisions, offices and personnel at all levels as well as to design the administrative manuals under which the reforms and the IP3 will operate. At the C/S level, priority was placed on strengthening the capacity of the CCWCs and the structures, networks and systems through which local service delivery is planned and implemented. As noted in the report below, the increased level of voice and deliberation around service delivery within the commune and between communes and the district, the enhanced focus on CMDGs through the use of scorecards and the outputs from activities planned by the CCWCs and implemented under the CS Councils was a major achievement in the year (nearly 15,000 children attending pre-schools established under the CMDG initiative). The District Initiative, implemented in 106 districts (55% of the total districts), continued to build capacity, develop lessons learned and demonstrated the effective inter-collaboration across communes in planning, decision making and problem resolution with the district authorities. At national level, the establishment of the National Social Service Working Group, with seven, member-Ministries, to guide the interaction between CS and line departments and identify candidate local functions for future reassignment has helped prepare the ground for the NP-SNDD in the social sectors. Finally, some early progress was made on the restructuring of the NCDDS, as contained in the approved IP3.

**Systems**: The Sub-National Finance Law, a pre-requisite for the design and training on a district finance system, was submitted to the Council of Ministers at the end of the year and is expected to be approved by the Council of Ministers and enacted by the National Assembly by early February 2011. The Sub-National Planning guidelines, a pre-requisite for developing training curricula for the first 5 Year Development Plan and 3 year rolling investment programs of the SNAs, was approved by the NCDD in December. Owing to delays in the finalization of both of these core systems for the sub-national reforms as well as the final establishment of the SNA structures in the fourth quarter, progress has been impeded in terms of systems establishment in 2010. Most of the work planned for the second half of 2010 in this regard will need to shift to the first half of 2011. On a more positive note, training on the revised *C/S Project Implementation Manual*, the new C/S Project *safeguards monitoring system*, the revised *Accountability Working Group* structure and procedures, the introduction of the systems and procedures for local service delivery under the CCWC initiative and the formulation of candidate functions for transfer by Ministries contracted by the NCDDS (all described in the report) were highly successful.

**Investment**: The resolution of the tax withholding formula for CS projects and the WB prior review process delayed the start of CS project procurement in the first semester. CS Fund disbursement by end October Against the \$ 55 million aggregate CS 2010 budgets, disbursement by end October was \$ 18 million (33%) about 15% less than previous years. Nevertheless, in total there were nearly 4,000 CS projects under implementation in 2010. In September, the sub-decree on CS Fund allocations for 2011-2013 was adopted by the government maintaining the percentage of 2.8% of domestic revenue for the period. The \$ 38 million, 2011 CS Fund allocation was allocated by formula to all 1,621 CS Councils and the planning and budgeting process is at an advanced

stage. Under the District Initiative, financed by Danida in 78 districts and PSDD in 28 districts, a total of 485 investment projects valued at \$ 2.84 million were approved with investments in local infrastructure representing 19% of the projects and 49% of the total investment budget and investments in non-infrastructure activities representing 81% of the projects and 51% of the total investment budget. This is the final year of the District Initiative and based on evaluations and surveys there is no doubt that the original intended purpose of developing capacity and generating lessons for the future reforms has been achieved. In 2010, the Provincial Investment Fund was allocated for planning, gender and activities related to local functions. Much of the work involved support to the CCWC/CMDG initiative and as the report below demonstrates a good foundation has been established for a realignment of local functions related to social service delivery through interaction between provincial departments and their line offices at district level with the CS Councils and CCWCs.

**Aid Effectiveness:** The annual *district integration process* was successfully conducted across the country through 193 workshops held at the district/municipal/khan level in the last quarter of 2010. The results indicate that a high degree of sustainability has been achieved as: a) despite the lack of any Provincial Investment Fund allocations from PSDD to line departments, there was a very high level of response from provincial departments and IOs/NGOs (44,300 agreements signed - a slight increase from 2009); and b) the level of support from national level for the process was minimal. A report analyzing trends over the past five years in responsiveness to CS priorities by government and NGOs, *An Analysis of the Commune Development Planning Data Base: Priority Requests and Responses: 2004 to 2008*, was produced and issued to the development community in August 2010. The audit of 2009 PSDD accounts and the *Joint Audit* of five other projects under the NCDDS was completed in the first quarter and the final reports released on time in April/May. Based on the findings, a number of mitigation measures were agreed to and implemented during the year (see full report). As contributions to the NP-SNDD and the IP3, three consultants were hired to produce a gender mainstreaming strategy, a capacity development framework and strategy and a communications Strategy. The first two strategies have been included as annexes to the IP3 design team, preparatory work on POC within the IP3 budget was also prepared. Finally, PSDD advisors spent considerable time at the request of the IP3 design team to review drafts, assist in budgeting and facilitate meetings with key government officials.

M&E: Considerable work was undertaken related to strengthening the NCDD data bases, the analysis and use of information, the M&E system and sub-national M&E capacities. The production of 193 District and 24 Province/Capital Data Books was completed in January, distributed to all Sub-National Councillors and a training course delivered to each council on how to interpret and utilize the data within the constituencies. The Commune Data Base (CDB) continued to be widely used by researchers and practitioners with applications developed during the semester for establishing a Cambodian Human Development Index (CHDI) for UNDP's National Human Development Report as well a statistical projection model and scenarios for socio-economic consequences of Climate Change. The Project Information Data Base (PID) for tracking C/S projects was significantly upgraded and linked with the C/S financial management system and national training carried out in the semester for all provinces. Significant progress was made for establishing IT capacity in all 193 districts/municipalities and 24 provinces/capital with 24 provincial and 193 district IT officers recruited, procurement/instalment of the required number of laptops and solar sets completed and three rounds of training delivered. Developing sub-national M&E capacity involved the design of three training modules which were delivered through training by 48 master trainers to 485 ExCom CAU M&E officers and department focal points of whom 25% were women. The Formative Evaluation and Outcome Monitoring study was completed; two analytical reports related to factors influencing local governance outcomes prepared and disseminated at a national seminar; an in-depth analysis of the NCDD MIS system was completed with recommendations on the redesign of the NCDD MIS to accommodate data needs for the National Program/IP3; and a 2010 CMDG Atlas and CMDG scorecards for use in local level planning were designed and field tested before being introduced through: a) six regional workshops with 900 provincial and district officials and counselors; and b) with 1,200 CS Councils and CCWCs through the CCWC training and 2011 CS planning process.

**Key Implementation Issues/Challenges:** The prolonged IP3 design process and the slower than anticipated design of the Subnational finance law, SNA planning guidelines and establishment of the sub-national administration structures prevented several planned capacity development interventions from being implemented. The NCDDS was simultaneously preoccupied with the IP3 design, the drafting of important sub-legislation and regulations and the building of consensus within government on key reform features while at the same time continuing to manage implementation of ongoing development projects. All of these issues have dramatically reduced the time available in 2010 for the preparatory actions necessary for IP3 to fully commence. In addition, the cancellation of all incentive schemes at national and sub-national levels contributed to a downturn in motivation and performance. Finally, the disparity of views among the DP's as to both the current and the future arrangements has made it difficult to build consensus around the enormously ambitious agenda ahead in 2011.

# Part II: Narrative Report on 2010 Outputs

l <b>.1</b>	1,621 CS Councils design, procure,	delivery exceeds plan			deliver	y <i>in line</i> with p	olan <b>x</b>	de	livery belo	<i>w</i> plan	
	monitor, implementation and account for 2,500 projects prioritized in CS Investment Plan Indicator: 4,000 CS Projects	2009 CS Fund Carryove were completed. 2010 CS Projects: The c the calculation of tax v	essation of in	centive payn	nents from	January 2010	) combine	ed with de	lays in reso	lving specific	procedures rela
	implemented in 2010.	procurement across the bidding/implementation and prepared for biddin previous year this represent	n proceeded i ng; 990 contra	n all provinc acts were aw	ces. As refle varded; and	ected in the t d 292 projects	able belo	w, as of 3	1 October	2010 1,362 p	projects were de
			Total Projects	Prepared for	Adver- tised	Contracts Awarded	Cont Comp	racts pleted			
			Planned	Bidding	tised	Awarded	100%	50%			
			1,645	1,362	1,155	990	104	188			
				83%	70%	60%	6%	11%			
		<b>2010 NRM Projects</b> : Un service agents (NGOs a community groups were	nd departmer	nts) and are (	under impl	ementation.	n relation	to local i	atural reso	ource manage	ement, a total of
		service agents (NGOs a community groups wer the same constraints no the previous year which <b>2010 Other CS Projects</b> 1,000 additional CS Pro	nd departmer e formed dur oted above as a will result in s: Through ta jects were imp	nts) and are of ing the year well as subs considerable rgeted alloca blemented in	under impl related to tantial red funds rem ations from 2010 with	ementation. I fisheries, for uctions result naining un-dis n projects sup direct or indi	in relation estry, inte ing from k bursed by ported by irect supp	to local r egrated fa pidding provend Dece y UNICEF, ort from F	natural reso rming syst ocesses, im mber. UNDP-EC/ SDD Adviso	ource manage ems and prot plementation DDLG, ADB an ors.	ement, a total of tected areas. Ow has been slowe
.2	Commune Committees for Women and	service agents (NGOs a community groups wer the same constraints no the previous year which <b>2010 Other CS Projects</b> 1,000 additional CS Pro <b>Outputs</b> : An analysis of	nd departmer e formed dur oted above as o will result in s: Through ta jects were imp total outputs	nts) and are of ing the year well as subs considerable rgeted alloca blemented in	under impl related to tantial red e funds rem ations from 2010 with he above p	ementation. I fisheries, for uctions result naining un-dis n projects sup direct or indi rojects will be	in relation estry, inte ing from k bursed by ported by rect supp compiled	to local r egrated fa bidding pr end Dece y UNICEF, ort from F d from dat	natural reso rming syst ocesses, im mber. UNDP-EC/ SDD Adviso a bases in o	ource manage ems and prot plementation DDLG, ADB an ors. early 2011.	ement, a total of tected areas. Ow has been slowe
.2	Commune Committees for Women and Children (CCWC) in 1,199 Communes monitoring, advocating and taking action on social development Indicators: over 120,000 councilors/citizens assessing/taking action on local social development;	service agents (NGOs a community groups wer the same constraints no the previous year which <b>2010 Other CS Projects</b> 1,000 additional CS Pro	nd departmen e formed dur oted above as a will result in s: Through ta jects were imp total outputs <b>x</b> rr 2009, \$ 1.2 09 allocation budget codes PSDD, UNICEF ements during gs: Over 10,00 ocal point and	nts) and are of ing the year well as subs considerable rgeted alloca olemented in from all of the million was from SIDA p and facilita by DoLA and t g the year we DO CCWC mo representat	under impl related to tantial red funds rem ations from 2010 with he above p deliven transferred orogramme te disburse the concerner ere remark onthly meet tives from	ementation. I fisheries, for uctions result naining un-dis projects sup direct or indi rojects will be <u>y in line with p</u> d through the d for support ement for sm ned Ministries able and inclu tings were he	in relation restry, inte ing from b bursed by ported by rect supp compilec olan National t to CCWC all, servic s including de the fol Id (85%) c	to local r egrated fa bidding pro- end Dece y UNICEF, ort from F d from dat treasury C identifie e related g the use o llowing: chaired by	natural reso rming syst pocesses, im mber. UNDP-EC/ SDD Advise a bases in o livery <i>belo</i> to 1,200 C d activities activities, of CMDG so the CS Chi	burce manage ems and prot plementation DDLG, ADB an ors. early 2011. <u>w plan</u> S Council acco . Following w craining currie orecards devi-	ement, a total of tected areas. Own has been slowed nd NGOs an esti ounts (\$ 1,000 p vork with the Na cula was develo eloped with assi led by CCWC me

	enhanced interaction between CS and line departments on local social development; local health and gender networks being established.	Quarterly District meetings: Nearly 400 District coordination meetings were held (90%) with representatives of all CCWCs, District Governors and representatives from relevant line offices to coordinate line department support to the local level and provide feedback on service delivery performance. Education: 704 pre-schools were established, 704 teachers recruited (569 by CS Council with the rest by the Education Department), an average of 10 days training was provided to the teachers by Province/District Education Department, and 14,572 children are attending these pre-schools (47% girls). In some CS campaigns to encourage children to attend both pre-school and primary school were undertaken. Health: All CS were implanting activities relating to maternal health including monitoring of pregnant women, provision of transport and food support to poor women for delivery and dissemination campaigns. Health networks were being strengthened in coordination with the health centers and through village health volunteers and a pilot is underway in Takeo Province with support from the Swiss Red Cross on modeling a local health network with promising results. Sanitation/Hygiene: Primary activities included provision of support for water filters and latrine construction and in some places village sanitation agents were being established. More support is needed from PDRD on these issues. Gender Mainstreaming: Through the Department of Women's Affairs training was provided to CS Gender Focal Points, strengthening of local gender networks including village focal points and advocacy on civil registration and domestic violence. CMDG scorecards: scorecards were introduced through training of CS and CCWCs and reports indicate that they are easy for local people to understand. Training has been delivered to province level on generating the scorecards and it is expected that they will be referred to in the current CS planning cycle. Experience in 2010 has demonstrated the great potential through the Women and Children Committee stru
1.3	Councils in 194 Districts/Khans/	delivery exceeds plan Delivery in line with plan delivery below plan x
	Municipalities receive organizational development training and oversee preparation of five year development plan Indicators: 4,000 copies of District Data Books disseminated to D/M councilors through training. Organizational Development Manual designed.	The design of an organizational development (OD) capacity development strategy for District/Municipality Administrations was drafted during the year, the methodology included in the IP3 design under Sub-Program 2/MoI and a manual in Khmer will be finalized by the end of December. As a new approach to developing the capacities of sub-national administrations, considerable time was spent on briefing and sensitizing NCDDS and MoI officials most particularly through two workshops with the heads of units and key capacity development officials. The OD Manual will serve as a basis for Provincial Capacity Development teams to work with Districts and Municipalities over the course of the IP3 and following an intensive training of OD trainers, "entry workshops" for districts and municipalities are expected to be rolled out during the first quarter of 2011 to be followed up over the progression of the IP3. As regards Sub-National Planning, the preparation of the guidelines has taken longer than expected owing to substantive and conceptual issues related to the reform (see 2.1 below). The guidelines are expected to be approved by the NCDD at it's 16 November meeting with the planning process introduced in the first semester of 2011. Finally, the input to District/Municipal Councils related to the distribution and capacity development on the use of District Data Books compiled by NCDDS and PSDD from a wide range of available socio-economic and administrative data bases. Reports from the districts/municipalities and provinces indicate that these data books, of which over 4,000 copies were disseminated to councilors, have been closely studied and discussed by the newly established Councils. The complete set of 193 District/Municipal Data Books were tailor made for each SNA and are available on the NCDD website in English and Khmer languages.
1.4	Provincial Executive Committees in 24	delivery exceeds plandelivery in line with plan xdelivery below plan
	provinces execute their individual AWPBs with aggregate value of \$ 67	In 2010, a total of \$ 3.1 million was allocated to the 24 Provincial ExComs to support overall management, capacity development, contract administration, monitoring and evaluation, technical services to districts/communes and operations. In relation to the overall, aggregate 2010 budget managed under the ExComs of \$ 67 million this represents 4.6%. The sudden cessation of incentive payments from 1 January

	million	2010 had a demoralizing effect on the civil servants working under the aegis of the ExCom in the 24 provinces and led to a downturn in performance (see two reports on impact of suspension of incentives prepared by PSDD for DPs). Owing to the uncertainty of incentives and the need to revise the NCDD Administration Manual of Procedures to enable DSA to be introduced in accordance with Anukret 10, finalization of 2010 provincial implementation contracts were delayed. Notwithstanding these constraints, a total of 234 provincial contracts and 26 district agreements involving 104 sub-contracts were signed with implementing agencies and administered and monitored following NCDD guidelines; the CCWC Initiative was successfully organized and coordinated; the Accountability Working Group and Safeguards Mechanism substantially improved; audit findings followed up; ongoing support to the CS councils provided throughout the year; and nearly \$ 50 million disbursed and accounted for through monthly and quarterly reporting. Projected delivery against the ExCom budget is 92% for the year.
1.5	National Ministries provide guidance, supervise, monitor and develop capacity of sub-national units/ authorities with specific focus on CMDGs	delivery exceeds plandelivery in line with plan xdelivery below planThe 2010 allocations from the NCDD to the six Ministries of Interior, Health, Education, Rural Development, Women's Affairs and Social Action included support for the formulation, coordination, guidance and monitoring of the CCWC/ CMDG guideline on social development at the sub-national level. Main achievements during the year included the following:• The official establishment of the National Social Service Working Group (NSWG) in March 2010 consisting of representatives of seven Ministries chaired by the Head of the NCDD Secretariat;• A study tour in June by the NSWG members and focal points from 18 provinces to the six UNICEF-supported provinces to study actual implementation of activities related to pre-schools, maternal health, hygiene/sanitation, child protection and gender by the CS Councils with support from the CCWCs.• The preparation and approval in July of guidelines on the functions of the CCWCs in consultation with relevant ministries and stakeholders;• A national orientation workshop on the above guidelines and the use of the CMDG scorecards conducted in August;• A three-day TOT training on the implementation of the CCWC guidelines conducted in Battambang on 17-18 September for the PLAU and LAA of all 18 provinces in cooperation with the member Ministries of the NSWG;• Numerous field visits by the NSWG members to the provinces to discuss with their departments and district offices on the specific support to be provided to C/S Councils in relation to their functions.
1.6	NCDDS/Policy Team drafts sub- legislation on mandate, functions, accountabilities of sub national structure and designs training programs Indicator: Policy instruments designed/ adopted; training curricula on roles & functions of D/M Councils prepared; all D/M Councils trained.	delivery exceedsplandelivery in line with plan xdelivery below planIn response to the Organic Law and the need to establish new administrative structures at the sub-national level, in late 2009 nine legal documents (3 Prakas and 6 sub-Decrees) were drafted and adopted by the government. Based on these legal documents, the NCDD/Policy Team prepared guidelines on: a) the integration of the existing structures and personnel into the newly defined sub-national structures; b) the division of roles and responsibilities between the governor and deputy governors of the Capital, province, municipality, district and Khan administrations; and c) the roles, responsibilities and working procedures of the Technical Facilitation Committees of the Capital, Province, Municipality, District and Khan. Following adoption of the guidelines, the primary work undertaken by the NCDD/Policy Team since early 2010 was to oversee, assist and monitor the establishment of the new structures at sub-national level which was completed in the third quarter of the year. To support these sweeping reforms, the Policy Team disseminated the above legal instruments to key officials of the government and helped organize a Training of Trainers workshop on the roles, responsibilities and working procedures of the new sub-national administrations. This TOT was completed in the third quarter and the training to all 193 District/Municipal Councils will be completed by early December. In addition to the above, the Policy Team was actively engaged in finalizing the NP-SNDD adopted by the NCDD in March 2010 and organizing the launch of the NP-SNDD presided over by the Prime Minister in August 2010. Finally, the Policy Team has engaged in the deliberations on the Draft Law on Finance and Property Management at the Sub-national level, the draft Technical Guidelines on Formulation of the S

1.7	NCDDS/Program Support Team	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan						
	executes the 2010 NCDD AWPB and		sisted of \$ 35 million of domestic resources and \$ 68 m	, ,						
	guides formulation of the 2011 IP3		ne sub-national level with the balance reserved for	• • •						
	AWPB	cooperating Ministries. Over 90% of the resources allocated to the sub-national level was coordinated by the 24 Provincial Exe								
		Committees. While the NCDDS served as executing agency for 43 % of all resources and 70% of all external resources, in its role as the								
			oms, the NCDDS provided overall coordination for the							
			PBs, formulated in an integrated manner with all DP pi							
			icial management at national level and financial oversi							
			; administration of contracts signed with 10 Ministries/							
			supervision missions, project evaluations and reviews;							
			e; organization of national workshops with the sub-na							
			the NCDD. Based on preliminary information, disburse							
		end October was estimated at 65%.	• • •	-						
		As regards formulation of the 2011 IP3 A	WPB, as the IP3 document was only finalized in mid-Nov	vember and will be presented to the NCDD						
			will only commence at the end of November.							
1.8	Gender Mainstreamed in planning,	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery below plan						
	budgeting, data analysis, training and	During the year, PSDD advisors continu	ed to support gender mainstreaming at sub-national	level. This work centered on the project's						
	implementation at all levels	collaboration with the Provincial Depart	ment of Women's Affairs in each province and with CSC	/NGOS working to promote gender equity.						
		As the PSDD Gender Progress Report of	locumented, immense progress on gender mainstream	ning took place over the years at the sub-						
		national level. This was due to increase	d awareness of gender equity coupled with capacity de	velopment on gender related issues. PSDD						
		continued to support progress being m	nade toward gender mainstreaming through 1) facilita	ting and promoting activities centered on						
		enhancing gender equity capacity of	government institutions, 2) supporting activity of ge	nder focal points and promoting gender						
		mainstreaming partnerships, 3) conduct	ing or facilitating gender related capacity development	events; and 4) expanding gender networks.						
		This has led to increased gender rela	ted non-infrastructure projects identified in Commu	ne Development plans/budgets and ever						
			tivities identified at the District Integration Workshops							
			ent Planning Data Base: Priority Requests and Response							
			data is reported in all of its databases and works to pro							
			DD issued a ToR for gender specialist to work to build							
			that they are mainstreamed in the IP3 (see section 4.4 b	pelow for more detail on this work).						
Out	out 2: Systems Developed and Inte	grated into new National Structure	s and Systems							
2.1	Sub-National planning system	delivery exceeds plan	delivery <i>in line</i> with plan	delivery <i>below</i> plan <b>x</b>						
	guidelines finalized and introduced		d UNCDF to the NCDD Sub-Committee on Sub-Nation	onal Development Planning the following						
	through training and plans prepared	documents were produced in 2010:								
		draft technical guidelines on the formula of t	rmulation of the Capital/ Provincial Development Plan	and Capital/ Provincial Three-Year Rolling						
	Indicator: Draft SNA guidelines	Investment Program;								
	prepared; SNAs receive training on	• draft technical guidelines on the fo	rmulation of the Municipal/District Development Plan	and Municipal/ District/ Three-Year Rolling						
	guidelines; plans prepared.	Investment Program;								
		• draft sub-decree to revise article 12	of sub-decree No. 219 extending the deadline for form	nulation of the first SNA Development Plan						
		and three-year rolling Investment Pr								
		• draft inter-ministerial Prakas from N	IoP and MoI on formulation of the development plan an	d three year rolling investment program.						
				_						

		Three meetings of the NCDD Sub-Committee on Sub-National Development Planning were held during the year to reach consensus on the design of the planning guidelines primarily to secure the primary role of the Councils in establishing policies and priorities for planning within their jurisdictions. The above documents will be submitted for approval to the 16 November 2010 meeting of the NCDD. The preparation of training modules based on the draft guidelines by a working group consisting of MoI and MoP officials commenced in late October. As such the training of SNAs on the planning system, scheduled to be completed in 2010, will now only take place in the first semester of 2011.
2.2	Sub-National finance system revisions and district finance system introduced through training Indicator: <i>Draft Law finalized and</i> <i>adopted by National Assembly; system</i> <i>designed and introduced through</i> <i>training.</i>	delivery exceeds plandelivery in line with plandelivery below plan xThe draft Sub-National Finance Law, a prerequisite for sub-national finance reform, including the design of a district finance system, lies at the heart of the Democratic Development reforms and has been subject to considerable debate and negotiation between the NCDD and the Ministry of Economy and Finance throughout the year. Based on a consensus reached between the two institutions in September, the draft law has been revised and is expected to be submitted to the NCDD for endorsement in November. The draft law includes the establishment of the District/Municipal Fund and following the law's adoption, the design of this fund and the design of the district finance system will be two top priorities within the first quarter of 2011. The introduction of the district finance system through training and coaching will follow immediately after. As such, the achievement of this output during 2010 was not possible but on the assumption that the law will be adopted and the systems designed, a major prerequisite for the SNDD reforms will have been achieved in the year.
2.3	National Ministries develop/design systems, review functional assignments, organize training/workshops and monitor activities Indicator: set of candidate functions for reassignment to sub-national level prepared.	delivery exceeds plan   delivery in line with plan x   delivery below plan     In 2010, a total of \$ 440,000 was allocated to 10 ministries to support a) the CCWC/CMDG initiative noted in Output 1.5 above and b) for the organization of workshops and seminars to review and analyze existing legal frameworks with a view towards identifying functions which could be transferred to sub-national authorities in the future. As of end October, 50% of the funds had been disbursed and the following highlights of reported progress achieved is provided:     • Min/Education: drafted 6 functions for eventual transfer to sub-national administration: preschool education, non-formal education, primary school management, ensuring adequate materials at educational institutions, life skill training and monitoring non-technical aspect at education instructions. The ministry also conducted consultations with provinces and local authorities     • Min/Health: drafted 8 functions to be transferred to sub-national administrations in relation to local health policy formulation, formulation of annual plan and 3 year rolling plan, budget allocation, producing, distribution and HRM, health service delivery, formulation of policy and guideline, quality control and issuing license, ME on programs and projects; and technical support. The ministry also conducted consultations with provinces and local authorities.     • Min/Social Affairs: prepared a draft list of 5 functions to be transferred to sub-national administration including: management of orphanages, management of centers for rehabilitation, management of baefits to veterans, management of payments of benefits to retirees, and management of centers for rehabilitation and vocational training for handicapped persons. The ministry also conducted consultations with provinces and local authorities.  <

2.4	Revision and operation of new	dolivory over	ode plan	Y			delivery in li	no with pla	n	dalius	ny holow plan	<u>,                                    </u>
2.4	Safeguards Monitoring System	delivery excee			Pank/DUC	and DCDD +					ry <i>below</i> plar	
	Saleguarus Monitoring System		Vith support from the World Bank/RILG and PSDD, the safeguards monitoring system under the NCDD in 2010 consists of a national afeguards working group, four regional safeguard officers and focal points in all 24 provinces focused on assisting CS Councils to									
	Indicator: Revised system introduced, safeguard screening implemented according to guidelines	implement sa peoples. The	afeguard watch l	screenir ist of co	ng measures mmunes loc	for investmated in high	nent projects risk areas o	related to r with a h	o land acquis igh concentra	sition, enviro ation of high	onment and nlands people	impacts on highland es has been updated
		safeguard me complimented	regularly with the latest update currently under implementation. During the year 307 key officials were trained on the application safeguard measures followed up by direct coaching, facilitation and backstopping by the safeguard teams. In 2010 this training we complimented by an Environmental Awareness Campaign implemented by a local NGO for which an impact assessment report will be prepared by December.							010 this training was		
		The following	The following table reflects the safeguard screenings undertaken in the first three quarters of 2010.									
		No. of CS	-	ts under ch List	Ν	lumber of 20		vith safegu s of Sept. 20	ard screeding	g implement	ed	
		Projects			Env Only	Land Only	•	•	d Env. & HP		All three	
		1,819	<b>Env.</b> 489	HP 117	420	460	14	364	25	14	64	
		1,815	405	117	420	400	14	504	25	14	04	
	out 3: Investment Funds Delivered	-		is that F	Promote A	ccountabil	-					
3.1	CS Fund: Royal Government's	delivery excee					delivery in li				ry below plar	
	Commune/Sangkat Fund financially					-						to the calculation of
	supported			•				•				across the country in
	Indicator: Contributions to CS Fund					•				• •	•	vinces. As reflected in enting carryover from
	transferred; transfers to CS Accounts on					-						ursement against the
	schedule; budget execution reported on;											siderably less than at
	CS projects procured through public											17.2 million or 31% of
	bidding are implemented and											nt is also considerably
	monitored.											hat the overall rate of
		disbursement	in 2010	will be lo	wer than pr	evious years.						
				<b></b>								
				Item			US Dollar		6			
					Carryover B		19,246	,	5%			
		2010 CS Fund allocations 36,237,561 65%										
			Total 2010 Budget 55,484,127 100%									
					sfers (end O		16,281	,	5%			
					ursement (er		18,245		3%			
				Cash	balance (en	a Uct)	17,160	,709 31	1%			
		1										

		As regards external financing of the CS Fund, the PSDD contribution to the 2010 CS Fund of \$ 1.5 million was made in June 2010 and with considerable support from PSDD, total reimbursements from the World Bank to the CS Fund in 2010 are expected to reach a total of \$ 9 million. Finally, on 6 August 2010, sub-decree # 93 was issued by the RGC reflecting the decision to maintain the national budget allocation to the CS Fund at 2.8% of domestic revenue for the years 2011, 2012 and 2013. The 2011 allocation amounts to Riels 159.4 billion equivalent to US \$ 38 million After applying the allocation formula, each C/S Council was informed of their 2011 allocation for their annual investment planning and budget formulation which is well advanced in all C/S.
3.2	District Committees in 106 Districts (Danida 78 and UNDP 28) implement their 2010 Investment Plans Indicator: 28 District AWPBs formulated, approved by ExCom, sub-contracts signed with implementing agencies and implemented	delivery exceeds plandelivery in line with plan xdelivery below planA total of \$ 3.2 million was programmed by 106 districts in 2010 for priority investment activities selected by CS Councils and District Development Committees according to guidelines issued by the NCDD. In aggregate, 485 investment projects valued at \$ 2.84 million were approved with investments in local infrastructure representing 19% of the projects and 49% of the total investment budget and investments in non-infrastructure activities representing 81% of the projects and 51% of the total investment budget. A total of 10% was allocated for capacity development activities and operations costs related to implementation, monitoring and oversight. As of end October 2010, total physical delivery stood at 70% with financial delivery at 40%. By the end of December 2010, it is estimated that 75% of the 106 districts/municipalities will fully complete their investment plans. With the exception of contract obligations and retention fees, remaining budgets will be returned to the NCDD for programming against the 2011 SNDD AWPB. An analysis of physical outputs for the 2010 cycle will be prepared in January 2011 for final reporting.This is the final year of the District Initiative which was designed in 2005-6 to develop capacity at the District/Municipal level in assessing the status of development in their jurisdiction; enhancing coordination between line offices, CS Councils and district administrations; and
3.3	PIF/Functions: 24 Province/ Municipalities implement their 2010	managing the prioritization of local activities raised by the CS Councils, preparing an annual investment plan, procuring services and overseeing the implementation of local infrastructure and services. Based on external and internal reviews, there is no doubt that capacity in target districts has been considerably enhanced; the interaction between administrations, line offices and CS Councils strengthened; and fundamental management skills developed. The lack of a clear division in functional assignments and the relative lack of capable service 
	Investment Programs focused on functions Indicator: Line Departments engaging with CS Councils through district forums to coordinate support to local social service initiatives, monitor performance and receive feedback on service delivery	sector functions at the local level. Against the total 2010 PIF allocation of \$ 751,504, 46 % was allocated to support Planning and Gender in all 24 provinces (total \$ 347,000) with the balance programmed primarily for departments in 18 provinces engaged in the CMDG/CCWC initiative. A total of 138 contracts were designed and signed between the ExCom and line departments. While the outputs from these contracts will be derived from the NCDD databases at the end of the year, a summary of the main activities is as follows: <b>Planning:</b> updating of the Commune Database and Commune Development Planning Database; preparation of District Priority Action Matrices and organization of 193 District Integration Workshops; <b>Women's Affairs:</b> strengthening local gender networks; quarterly meetings of gender focal points in line departments; dissemination of the law on domestic violence; interaction with CCWCs through quarterly meetings; follow up on specific support activities to CS Councils; <b>Health:</b> strengthening local health networks, education and awareness on maternal health through videos and materials, interaction with CCWCs through quarterly meetings. <b>Education :</b> Establishment of local pre-school education networks; provision of training and materials to pre-school teachers; interaction with CCWCs through quarterly meetings; evaluation meetings to assess pre-school performance; dissemination activities to encourage attendance at pre-school and primary school. <b>Rural Development:</b> establishment of local sanitation network; education and awareness activities on hygiene/sanitation; provision of water filters and supplies for latrines; interaction with CCWCs through quarterly meetings.

		is programmed in response to loc	ch for the past 12 years has provided the only truly discret al priorities and which engages the line departments in the ransferred to the planning and programming of future dev	e D&D process. It is hoped that experience
3.4	PSDD Support to Other Investment	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan
	Funds	aggregate value of \$ 94 million. A projects financed by 8 DPs valued (13%); and limited technical and reports, transfers and delivery rat partial support. While at national from all sources supporting D&D programmed in an integrated ma for D&D were provided through Provincial Advisory Teams provide volume of work related to supp designed TORs for 25 consultance	performance by the RGC and 15 DP's were impl Against this total, PSDD advisors provided comprehensive I at \$ 72.5 million (73%); partial technical support to 7 pro- coordination support to 5 projects financed by 5 DP's val- tes for those projects fully assisted by PSDD advisors were level support to D&D is quite fragmented, over 92% of a are managed by the 24 Provincial Executive Committee nner. In 2010, with the exception of six UNICEF advisors, the PSDD Project through harmonized technical service ed support to 6 projects targeted in their province. While orting each of these development projects is often unc- ties/studies financed by WB/RILGP (aggregate value: \$ 1 facilitated meetings and field visits and provided follow up	lemented under the NCDD framework with an technical support to the RGC's C/S Fund and 8 ojects financed by 8 DPs valued at \$ 12.6 million lued at \$ 9 million (13%). According to financial e 35% higher than those projects receiving only all funds transferred to sub-national authorities es using common systems and procedures and all technical support to sub-national authorities arrangements. On average, each of the PSDD included in the design of the PSDD project, the derestimated. As one indicator, PSDD advisors .4 million) implemented in 2010, oriented and
Out	put 4: Aid Effectiveness Mechanism	s in Place.		
4.1	NP-SNDD Three Year Implementation	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery below plan
	Plan, 2011-2013, designed, budgeted and approved. Indicator: 2011 AWPB prepared, discussed with DPs and approved by NCDD	three phases of the design period budgeting aspects, comments on collection, clarification of the exis TORs and facilitated the work of & just being finalized, consultations the NCDD on 16 November.	Ind budgeting of the IP3 rests with the NCDDS and the IP3 PSDD advisors have been called upon by the NCDDS and the drafts, organization of internal meetings with the NCDDS at ting context, transitional strategies and translations of all t consultancies that have contributed to the IP3 design. At with the six sub-program authorities being prepared and t	the IP3 design team for inputs on design and and proposed sub-program authorities, data texts. Equally important PSDD has designed the time of this report, Draft 1 of the IP3 was the document is expected to be submitted to
4.2	NP-SNDD Capacity Development	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan
	Strategy Formulated, Planned and Budgeted Indicator: <i>Draft CD Strategy formulated</i> <i>and ready for consultation with DPs</i>	quarter and recruitment complet and advisers completed consultat Strategy/Framework for the Natio to implementing the IP3/NP-SND with the developing an overall incorporate capacity developmen design of IP3. Draft materials for submitted to the NCDD and IP3 of all entry points. This should be t the use of participatory methods	the formulation of capacity development interventions a red in the middle of the second quarter. As of this work, tions with a wide range of DPs and national stakeholders onal Program. After completing the inception report and D was presented and discussed within the NCDDS first a approach to the capacity development, the Consultant interventions at all entry points (enabling environme developing a comprehensive Capacity Development Fran design team, including a supplementary competency base he basis of the foundation stone for a strong and sustainat for capacity development in the IP3/NP-SNDD. Finally, a ased on early versions of the IP3 as input to the first one y	the Consultant, working with government staff on the general context and orientation of a CD an initial/draft Capacity Development approach nd then shared with the DP community. In line t provided substantial inputs on how best to nt, organizational and individual levels) to the nework as called for under sub-program 1 were ad approach to define assessment of capacity at able CD Strategy. The consultant also promoted list of sequenced priority capacity development

4.3	National and Provincial Accountability	delivery exceeds plan x	delivery <i>in line</i> with plan	delivery <i>below</i> plan					
	Working Groups taking action against	The National Accountability Working Group (NA	WG) and Provincial Accountability Working Grou	ips (PAWG), established with support from					
	complaints	PSDD in 2005 as a complaints mechanism, continued to show remarkable improvement in 2010 following a thorou middle of 2009 and despite the suspension of incentives. PAWGs were reconstituted and include CS Councils from the suspension of the suspe							
	Indicators:		tor and NGOs. The regularity of monthly meeti						
	Compared to all of 2009, in first 3		t the country and the number of complaints reso						
	quarters of 2010:		terventions from the NAWG which stressed the						
		•	he number of monitoring visits to attend PAW						
	68% increase in complaints received;	reflected in the table below comparing performa							
	300% increase in complaints under	· · · · · · · · · · · · · · · · · · ·							
	investigation;		2009 2010						
	30% increase in complaints resolved.	ltem	Q1-Q2 Q3-Q4 Q1-Q2 Q3						
		Complaints received	58 518 616 354						
		Complaints to be resolved	22 199 346 203						
		Complaints under resolution	36 76 213 156						
		Complaints resolved	4 135 123 57						
		complaints resolved	4 135 125 37						
		Sanctions applied as a result of investigations t	to complaints included the transfer of officials of	but of the program, contractors obliged to					
		Sanctions applied as a result of investigations to complaints included the transfer of officials out of the program, contractors obliged to							
		improve the quality of their work and officials forced to pay back funds that were seen to be misappropriated. A campaign to increase							
		awareness of the accountability mechanism included the production and dissemination of posters to all SNA levels and the production of TV and radio spats to be broadcast on patienal and regional TV and radio. A Manual on Complete Collection and Posculution was produced							
		TV and radio spots to be broadcast on national and regional TV and radio. A Manual on Complaint Collection and Resolution was produced							
		early in the year and training of all 42 AWG Provincial Support Officers (PSO) conducted in March. This has been followed by another WB-							
		funded consultancy to produce a more detailed Handbook for PSOs, including checklists for reviewing and investigating complaints, which will soon be completed and disseminated through training.							
	District late susting Manhals and			delivery holes also					
4.4	District Integration Workshops	delivery exceeds plan x	delivery <i>in line</i> with plan	delivery <i>below</i> plan					
	organized in 193 Districts/Municipalities		were successfully organized in the third quarter						
	Khans generating response to local		cil Chiefs and attended by representatives of CS						
	demand by Line Departments/NGOs		in total), the workshops review the priorities rais						
			O's to respond to local demand in preparation of						
	Indicator: 2010 DIW process generates		onducted with no support from national level ar						
	44,283 agreements with CS by line		Based on reports received from 24 provinces, th						
	departments/NGOs despite the		of 44,283 responses/agreements reached across						
	unavailability of PSDD PIF allocations (\$		and a more thorough analysis will be available	-					
	2.4 m in 2009).		enerating enormous support for local prioritie	s prepared through the CS development					
		planning process without any inputs from PSDD.							
4.5	NCDD Merit Based Incentive Scheme	delivery exceeds plan	delivery <i>in line</i> with plan	delivery <i>below</i> plan <b>x</b>					
	designed, job descriptions formulated,		the necessary documentation for the RGC POC						
	approved and introduced	the second half of 2010. PSDD participated	in meetings chaired by CAR on the applicati	on of the scheme and by end October,					
		documentation was complete. By that time, ho	wever, it was decided that with little time rema	ining in the year and a serious shortage of					
	Indicator: POC documents prepared	funds projected in 2011 the emphasis should b	e placed on ensuring the maximum amount of c	arryover funds and preparation for POC in					
		2011. As such, this activity was suspended.	-						

4.6	Gender Mainstreaming Strategy for IP3	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan
	formulated	A Gender Specialist was recruited in August and h	as worked closely with the NCDD policy tea	m and IP3 design team to prepare strategic
	Indicator: GMS drafted, circulated for	approaches for gender mainstreaming against the		
	DP comments and approved by NCDD.	various stakeholders at national and sub-national l	•	
		gender strategy was completed in early Novem		
		budgeting, data analysis and capacity development	-	b, the draft will be circulated and discussed
		with the DP community before being finalized and		
4.7	First year (2011) AWPB of the NP-SNDD	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan
	formulated	With the expected approval of the IP3 by the NCDE		
		letter to all development partners on 4 November,		
	Indicator: Approved 2011 AWPB	expected levels of financing in 2011 to enable a rea	•	
	available.	The 2011 AWPB will be based entirely on the appro	oved IP3 document and M&E framework with	n decisions on priorities to be taken based
		on available funding.		
4.8	PSDD Final Evaluation undertaken,	delivery <i>exceeds</i> plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan
	lessons learned documented and report	The final evaluation of PSDD was carried out in Sep	· · · · ·	
	accepted	noted the weaknesses in project design, clarified m		rates, described the longer term context of
		project evolution and noted the significant achieve	ments in capacity development.	
	Indicator: Evaluation Report available.			
4.9	UNDP Audit of PSDD 2009 Accounts and	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan
	Joint Audit of 2009 Accounts for five	The audit of the 2009 PSDD Project Accounts and		
	other projects completed on time and	Koma and Danida NRML were conducted simulta		
	follow up action taken	respective donors by the end of the first quarter.		
	Indicator: Audit of 2009 accounts	review findings, agree on mitigation and follow or province. During the year, the NCDDS Finance Unit		-
	undertaken and report produced by 31			•
	March 2010.	Attached as Annex I to this report is a summary of A	Addit Findings and the Follow Op Actions tak	en during the year.
0				
-		ned, upgraded and tracking physical and fin		
5.1	Design of NPDD M&E framework and	delivery exceeds plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan
	system supported	Based on a TOR developed by PSDD and the NCDDS		
	Indicator: Draft M&E framework	Bank-funded consultancy was procured in the seco		-
	prepared	the guidance of the IP3 Design Team, held extensiv		
		with the senior government officials of the six		-
		consideration titled "A Results Framework and M		
		programs together with related indicators. The rep		• •
		M&E framework as decentralized as possible; b) to		
		c) to conduct a policy evaluation. At the time of pr		neroacions are under review by NCDDS, the
		IP3 design team, development partners and technic	Lai auviseis.	

5.2	NCDD MIS System evaluated and	delivery <i>exceeds</i> plan <b>x</b>	delivery <i>in line</i> with plan	delivery <i>below</i> plan
	technical recommendations on future		the first quarter to evaluate existing NCDD database	management and provide technical
	design acted upon	recommendations on future design of th	e NCDD management information system (MIS). This	resulted in a comprehensive report
	Indicator: MIS evaluation conducted, recommendations followed up, programming of revised MIS underway	"Assessment of the NCDD-MIS Prototype Management Needs" including recomme (technical staff and management). DANII with the recommendations and the NCD templates and recommendations from th additional computing equipment was con that it could be readily changed to accom drawn from the Commune Database (CD Systems and Needs for the National Prog framework for NPDD along a three level Program/IP3 containing input from the A governance and development as a mean SNA database for tracking and measuring	and Recommendations for Further Development in the endations to enhance the NCDD MIS outputs as an in- DA, the funding agency for programming the NCDD M DS contracted three expert programmers to begin we be UNDP consultancy and including GIS capabilities to mpleted and work to finalize the NCDD MIS is ahead of modate the M&E needs of the National Program and B). The UNDP consultant also produced a comprehen ram for Sub-National Democratic Development which typology. First to establish a system to measure the r WPB. Secondly, to establish a system to track and m is to measure impact of the National Program on its in g their outputs based on performance benchmarks. T each level of this typology could be measured by exist	e Context of National Program Data house activity in line with the needs of users IS, approved a work plan to move forward rk on developing the NCDD MIS, using display spatial data. Procurement of of schedule and modified in such a manner so incorporate localized CMDGs using data sive report, Analysis of Data Management recommended the development of an M&E esources used for implementing the National easure the M&E indicators of local tended beneficiaries. Third, to establish a he three-level typology was elaborated upon
		of data and surveys. The report was use	d by the IP3 design team as input to M&E sections of	select sub-programs.
5.3	National and Sub-National M&E	delivery exceeds plan	delivery in line with plan x	delivery <i>below</i> plan
	Capacities Strengthened Indicator: 485 M&E Officers/ focal points trained in sub-project design, monitoring, evaluation and reporting	on M&E was provided to the LASED proje Parliament project and to JICA PILAC2 pr <u>Sub national level:</u> NCDD sub-contract sp of the Provincial Line Department M&E F national M&E capacity strengthening thr delivering four customized training mode Professional Skills Development and 3) Si Officers and to 474 Line Department and methods and tools (72). One of the outco been used to organize training within the (11provinces). This capacity may now be M&E skills upgrading and refresher work Sector Advisors (24) focusing on data and <u>M&amp;E unit produced research and analyti</u>	ecific M&E knowledge, skills and functional compete focal Points and of the PST M&E Unit Officers have im ough the Provincial M&E Champions (2 per province) alles and materials namely, 1) Training of Trainer / Fac ub-Contract (Project) Design, Monitoring, Evaluation District M&E Focal Points (24% female, <i>n=522</i> ) and ones of the M&E Champion based training capacity to agency (20 provinces) and that it responded to train utilized in providing training during the IP3 period. shop was designed and delivered to M&E Unit and De-	e provided to UNDP LEAP-Cambodian ncies of the PRDC ExCom CAU M&E Officers, proved measurably from 2007 level. Sub implemented through designing and ilitator; 2) Essential Management and and Reporting to 48 PRDC ExCom CAU M&E 4) Sub-Contract Evaluation – step by step hus established in the province is that it has ing needs from other agencies and NGOs DLA officials (7) and to Provincial M&E and D PST M&E Unit have improved significantly. with CMDG as well as on the outcomes and

5.4	Sub-National IT Network established for	delivery exceeds plan x	delivery <i>in line</i> with plan	delivery <i>below</i> plan				
	NP-SNDD	The recruitment of 24 Provincial/Capital IT Officers (PITO) and 193 District/Municipal IT Assistants (DITA) by the NCDDS, with involvement						
	Indicator: 24 Provincial and 193 District IT Officers recruited, trained and		10. The PITOs received three weeks of training a					
			eb site use and hardware maintenance. Establish					
	supporting Provincial/District		ly filled an important gap in IT skills within					
	Administrations with hardware/	•	ns and database security, supervising data entry a	• • •				
	software/databases/communications.		weeks of training by the PITOs and have Intenance and printing/publishing public announc					
			e enabling direct communication through internet					
		-	will be contracted directly by the SNAs and the					
		reporting, data collection, communications		at a national in system will greatly enhance an				
5.5	CMDG score card designed, field tested	delivery <i>exceeds</i> plan <b>x</b>	delivery <i>in line</i> with plan	delivery <i>below</i> plan				
	and introduced for 2010-2011 planning cycle		poverty and CMDGs analysis method that the N	, ,				
		-	2010 poverty estimates by Commune (CMDG 1)					
	Indicator: 900 provincial/district	Atlas of selected other CMDGs in both Khr	ner and English.					
	officials/councilors and 8,000 CS councilors/CCWC members oriented to CMDG scorecards and analysis	In collaboration between UNDP, NCDDS a	nd Ministry of Interior, a CMDG scorecard was de	eveloped for all 1,621 CS reflecting the status of				
			ell as the comparative standing of each CS in relation	tion to other CS in the District as well as against				
		the national average.						
		-	the CMDG score card were field tested and used					
		During the second semester, six regional workshops on how to use the analysis and scorecards for the 2011 planning cycle were organized jointly by the Ministry of Planning, UNDP and the NCDDS M&E Unit reaching nearly 900 provincial and district officials and Councilors.						
			ted in a national workshop to the NSWG, LAU sta ed to all CS Councils as part of the training for CC					
		local councilors and CCWC members.	ed to all es couriels as part of the training for ee	wes in september/october reaching over 8,000				
5.6	Formative Evaluation and Outcome	delivery <i>exceeds</i> plan	delivery <i>in line</i> with plan <b>x</b>	delivery <i>below</i> plan				
5.0	Monitoring Study completed		phitoring study conducted in three provinces was	, ,				
			uirements were observed to be unsustainable an					
	Indicator: Study completed, report		udy scope and methods. However, tools such as 0	•				
	available, decisions taken on recommendations	Card have proved useful in the identification	on of areas needing improvements. Based on the	draft report, key findings from the study and				
		the follow up perception surveys were rele	eased by the NCDDS at a national dissemination se	eminar on 31 May 2010 attended by a cross				
			opment partners, NGOs and the media. Analytical					
		the seminar were: a) "Factors Influencing Local Governance Outcomes – an in depth analysis of the Formative Evaluation and Outcome						
		Monitoring Study data" and b) "Local Governance Index 2008-2009 Trend and Impact of C/S Fund on Local Governance – statistical						
		evidences from NCDDS follow up and baseline surveys on governance indicators and from related databases analysis".						
		Methodological and analytical support to UNDP's National Human Development Report (NHDR) project: As part of broader policy and						
		institutional support under PSDD Component 3, the M&E Unit designed Cambodia Human Development Index (HDI) using the Commune						
		Database for the NHDR report. Together with UNDP's technical units and experts, M&E Unit has developed statistical projection model and scenarios using the Commune Database and available temperature and precipitation databases. This model is for projecting socio-						
		economic consequences of climate change		ases. This model is for projecting socio-				
5.7	Establishment of NPDD M&E Baseline	delivery exceeds plan	delivery <i>in line</i> with plan	delivery <i>below</i> plan <b>x</b>				
	Supported		ed in November and the M&E framework is still ur					
		the national program has had to be deferred						
L	1							

## **IV. Project implementation challenges**

1. **Prolonged design of IP3 and core aspects of the Regulatory Framework:** The prolonged design of the IP3 document, which was initially meant to be ready for pre-appraisal in September, combined with the delay in finalizing the Sub-National Finance Law and the SNA Planning Guidelines, anticipated by mid-2010, prevented several planned activities in the PSDD 2010 AWPB from being implemented. While PSDD was not responsible for any of the above three design documents, it was planned to: a) have significantly more time to prepare the 2011 AWPB; b) move forward with the training on sub-national finance systems and c) roll out the planning guidelines for all Districts/Municipalities in the second semester of 2010. The assignment of personnel to the Sub-National Administrations was completed by the end of the third quarter, however other than general orientation training on the Organic Law and the NP-SNDD, there was little substantive training that could be delivered. While a reform of this scale and complexity understandably can not be rushed and requires time for consensus, the capacity development that was anticipated to be delivered to the Sub-National Councils was not possible. The delays have led to frustration on the part of the Councils and Administrations.

2. **Future, Present and Past**: With the approval of the National Program, the design of the IP3, the ongoing implementation of the 2010 \$ 93 million NCDD AWPB involving 20 projects and the need to document past experience prior to closure of the PSDD Project in December 2010, the volume and complexity of work within the NCDD Secretariat was extremely complex during the year. As both Government and PSDD accorded highest priority to the future, i.e. the design and preparations for the IP3, there has been some diversion from the ongoing implementation and the documentation of the past. Mitigation efforts involved ensuring that the majority of PSDD staff remained focused on implementation of the 2010 AWPB through management meetings and ongoing correspondence to the provinces. Nevertheless, there is a considerable strain on capacity to cover all three aspects of the work which has been noted by certain DP missions such as the most recent WB Supervision Mission.

3. **Cessation of Incentives**: With very short notice, all incentive payments to civil servants were suspended as of 1 January 2010. In the case of the NCDD D&D framework, this involved approximately 2,500 civil servants at sub-national level and some 100 civil servants at national level losing their incentives, 75% of which had previously been financed by PSDD. Two reports were prepared by PSDD and submitted to UNDP and the DP's on the impact of stopping incentive payments based on surveys in the 24 provinces. While the situation varied across provinces, roughly half of the ExCom staff continued to work full time and the other half only part time or not at all. This has lead to a downturn in performance and delivery as reflected in low disbursement rates. To mitigate the effects, Anukret 10 on DSA payments was introduced through an amendment of the NCDD Administration Manual enabling staff that travel frequently to support the CS Councils to cover the costs of their travel. During the second quarter, PSDD worked closely with CAR and NCDD to finalize arrangements for the new POC scheme. While the required documentation was prepared and a willingness to consider application of POC by some donors received, a decision was made in October to preserve funding for 2011 under the IP3 where the POC is expected to be applied.

3. **Future Uncertainty**: In mid-October, the IP3 was far from complete, future support arrangements remained unclear and the time required to both close PSDD and other PSDD-supported projects and complete transition arrangements for the IP3 was rapidly diminishing. The uncertainty amongst PSDD advisors was tangible and the number of resignations increasing. The decision to allow for a three month extension of PSDD advisors to enable time for the NCDDS IP3 recruitment process to be completed was announced at a PSDD Staff Congress in late October and prioritized activities to the end of the year agreed on. As a short term mitigation effort it has been successful and the motivation of advisors has remained high in spite of the challenges being faced.

4. Shortage of Funds for First Six Months of 2011: The prolonged design of the IP3 has contributed to a lack of clarity on funds availability in 2011. It is understandable that in the absence of an approved IP3 document, financial commitments from development partners are not possible. Nevertheless, without some knowledge of indicative financing in 2011 it is not possible to develop a 2011 AWPB. The agreement between UNDP and Sweden to provide for some continuity in the beginning of 2011 through carry over funds and the response from the development partners to the Deputy Prime Minister's letter of 4 November on indicative resource allocations has mitigated this issue to a certain degree. Nevertheless, there is very little time with which to prepare and agree on the 2011 IP3 AWPB which is partially complicated by the diversity of opinion on how 2011 should be prepared.

# V. Financial status and utilization

### Table 1: PSDD Contribution Overview: February 2007 to December 2010

Donor	2007	2008	2009	2010	Total
UK/DfID	4,767,875	4,996,548	6,348,019	0	16,112,441
Sweden	3,489,873	5,323,631	7,888,438	10,916,461.90	27,618,404
UNDP	1,875,492.84	2,307,731.20	3,208,217.89	3,011,289	10,402,731
Others				6,653	6,653
Carryover to 2011				1,403,790.10	1,403,790.10
PSDD Total	10,133,241.20	12,627,909.89	17,444,674.50	13,934,403.90	54,611,689.82
NCDD Total	59,167,222	77,937,170	82,508,674	92,269,982	381,883,048
% PSDD	17%	16%	21%	15%	14.5%

### Table 2: Annual Expenditure by Budget Line: January to December 2010

No.	Budget Line	Approved Budget		Total	Actual Exp	enditure		Deliver y
		SIDA	UNDP		SIDA	UNDP	Total	
1	District Initiative	890,000		890,000	880,719		880,719	99%
2	Provincial Invest. Fund	580,000		580,000	575,717		575,717	91%
3	Provincial Pro.Suppt (ExCom)	3,287,966		3,287,966	2,963,915		2,963,915	90%
4	PSDD Adv. Services Operations	490,000		490,000	463,130		463,130	95%
	Subtotal	5,247,966	-	5,247,966	4,883,481		4,883,481	99%
5	National Ministries	500,000		500,000	483,127		483,127	38%
6	NCDDS Staff Allowance	825,110		825,110	515,545		515,545	80%
7	NCDDS Equipment	290,300		290,300	290,272		290,272	84%
8	NCDDS Consultancies/Studies	632,013		632,013	390,028		390,028	61%
9	NCDDS Operations	676,819	-	676,819	525,734		525,734	74%
	Subtotal	2,924,242		2,924,242	2,204,706		2,204,706	75%
	Total NEX Budget	8,172,208	-	8,172,208	7,088,187	-	7,088,187	89%
10	CS Fund	1,500,000	-	1,500,000	1,500,000	-	1,500,000	100%
11	National TA at Provincial Level	1,027,542	1,544,212	2,571,754	1,048,872	1,736,691	2,811,234	109%
12	National TA at National Level	250,000	-	250,000	203,000	-	203,000	45%
13	International TA National Level	30,000	1,064,199	1,094,199	25,661	933,632	959,293	93%
14	Consultancies	480,000	90,000	570,000	269,896	121,508	391,404	56%
15	International travel/missions	74,000				1,345		91%

			-	74,000	61,830		63,175	
16	Local Mission/Travel costs	_	18,500	18,500	4,855	13,186	18,040	98%
17	Audit fees	30,000	-	30,000	-	22,886	22,886	76%
18	Learning Com.IFAD component	-	275,878	275,878	-	164,648	164,648	53%
19	Other costs/Miscellaneous	-	25,153	18,500	-	24,047 *	17,394	96%
20	General Management Costs	756,502		756,502	714,161.04	-	714,152	94%
Total UNDP Budget		4,148,044	3,017,942	7,159,333	3,828,275	3,011,289	6,865,225	98%
Gran	d Total	12,320,252	3,017,942	15,338,194	10,916,462	3,011,289	13,934,404	91%

\*.Included \$6,653 for other source of fund under UNDP budget

## Annex I: Summary of 2009 Main Audit Findings and Follow up Actions

Audit of PSDD 2009 Accounts Conducted by PriceWaterhouseCoopers, engaged by UNDP

#### Areas of PSDD Audit Findings

- Financial Management
- Asset Management
- Taxation
- Human Resource
- Procurement
- General Administration
- Information System
- Reporting

#### 1.1 Financial Management – Qualified Opinion

#### Qualification of the auditors' opinion on Cash Balance charged to expenditure and netted off the following year

#### **Mitigations:**

- Clear project closing procedures were established and disseminated to concerned staff at the national and sub national level.
- Finance Unit regularly reviews the monthly financial report from the sub-nationals to monitor the level of expenditures and early feedback of any findings for corrective action.
- Regular projection of closing balances.
- Planned early closure of books at the sub national to ensure full transfer of unspent amount at the national level on time.
- Design a Monthly Financial Management narrative report for the Project Director to be proactive in solving any financial issues.
- Capacity building for the Finance Unit staff at the sub national and national level about Project Accounting and Project Financial Management.

#### 1.2 Cash and Bank (Medium Risk) 1 province

• Finding: The Provincial Finance Unit Head prepared and certified the payment vouchers.

- **Recommendation:** Duties of preparing and certifying payment vouchers should be done by different people.
- Follow up actions: Advised the concerned Unit Head to segregate the two functions which has been followed.

#### 1.3 Wrong Posting to accounts (Medium Risk) 4 provinces

- Finding: The Accountant posted some expenses to the wrong account.
- **Recommendation:** Review should be performed with due diligence before posting the transactions into the system and making payments to avoid the wrong classification, inaccuracy and invalidity of expenses.
- **Follow up actions:** Guidance and advices were given to all provinces in order to avoid posting to the wrong account. Capacity building through coaching and meetings followed.

#### 1.4 Payee on Cheque (High Risk) 1 province

- **Findings:** Some cheque payments for fixed assets purchased, were issued in the staff member's name, not the supplier's name and were issued before the supplier's invoice date.
- **Recommendation:** Cheques issued for settlement of goods or services be under the name of the supplier, instead of in the name of the staff member of the Project.
- **Follow up actions:** Direct payment to suppliers has been strictly advised and monitored right after the audit. Established more controls in checking all supporting documents prior to preparation of cheques. Dates on the documents are properly scrutinized to avoid errors and inconsistencies.

#### 1.5 Advance Clearance (Low Risk) 17 provinces

- **Finding:** Non-compliance to Finance Manual that advance must be cleared within 10 working days after the completion of the activities.
- **Recommendation:** The accountant in each province should monitor and ensure that the advance balance by each staff is cleared within the time period as stipulated in the Finance Manual.
- **Follow up actions:** All provinces were advised to strictly follow this recommendation. There are still some incidents of delay but has been significantly minimized. When clearance was delayed, they were advised to obtain acceptable reasons and note on the documents.

#### 2.1 Fixed Asset Management – Qualified Opinion

#### Finding: Qualification on Opinion with regard to Fixed Assets Management.

#### Mitigations:

- NCDD Inventory Database (NID) Training was conducted for all users in June 2010.
- A refresher course on NID will be conducted every year in the future.
- Back up system on human resource was established to avoid gaps at workplace in monitoring fixed assets.
- Quarterly update of the Fixed Asset Register report; twice a year physical check and count.
- Replaced all fixed asset tags with improved quality and with the correct information.
- Conduct spot checks regularly to provinces.
- The final fixed asset registers are ready anytime for any Management's decision.
- The Finance Unit now initiates the monthly Reconciliation of fixed assets in the General Ledger and in the NID.
- One Finance Unit staff stands as witness when inspecting and receiving any procured items.
- Inventory officer provides proof of entry in the NID to Finance Unit prior to signing on disbursement papers.
- The current admin manual is now under review for any improvement and that includes fixed asset management policy. Fixed Asset Management Policy includes the Disposal procedure of idle or broken items.

#### 2.2 Vehicle Log Sheets (Medium Risk) 2 provinces

- **Finding:** Control over car log books helps to ensure that cars, the Project's fixed assets, are being used for Project activities, not for private use. However, during our audit we noted that the car log book did not contain important detailed information such as departure and arrival times, the number of kilometres travelled, the purpose of the travel, etc.
- **Recommendation:** Recommended that key information such as departure and arrival times, the number of kilometres driven, the speedometer reading, and the purpose of the travel be indicated in the car log book. The car log book should be maintained and reviewed by an authorised staff person such as someone in the Administration or Accounting Unit.
- Follow up actions: The car log sheet was improved and all drivers were advised to fill in the car log sheets properly after travelling. One Admin staff helps in monitoring the log sheets.

#### 3. Taxation (Medium Risk) 24 provinces

- **Finding**: Noted that the Project does not withhold Tax on Salary for its staff and Withholding Tax from the constructor and remit to the General Department of Taxation.
- **Recommendation:** The Project should withhold Tax on Salary and remit it to the General Department of Taxation.
- Follow up actions: This issue was discussed with the Tax Dept and the UNDP. UNDP may be exempted from salary tax but taxes on the salaries of NCDD contract staff may be withheld later upon obtaining very clear information from the tax department on issues like taxable salaries regardless of source of fund. Discussions and clarifications are still on-going with the tax department.

#### 4.1 Payroll (Medium Risk) 5 provinces

- **Finding:** Some staff members do not have employment contracts with the Project and no attendance record.
- **Implication:** The lack of an employment contract may lead to unnecessary disputes with the employees concerned. In addition, the Project has no source documents to verify the validity of salary and personal income tax computations (for external audit and revenue investigations).
- **Follow up action:** Immediately after the audit, contracts of these staff members were prepared and signed. There is no more staff without contracts. Attendance of staff is now prepared and monitored.

#### 4.2 Fuel Allowance (Medium Risk) 1 province

- **Finding:** There were no request forms for fuel prepared by Advisors and approved by the Executive Committee.
- **Recommendation:** Request forms for fuel use should be prepared and properly reviewed and approved. The suggested information to be included in the form are the name and signature of the requester, the date of request, the number of litres requested, speedometer reading, purpose of travel, and the name and signature of the reviewer/approver.
- **Follow up actions:** During spot checks and field visits of the Finance Unit, this has been monitored and advised the sub- nationals to follow the recommendation. Result is the positive response of everyone.

### 5. Procurement (Medium Risk) 2 provinces

- **Finding**: In accordance with the Project's Administration Manual, any purchase of more than US\$300 needs to be supported with at least three quotations. During our audit we noted that this policy is not strictly adhered to. Furthermore, there was not sufficient supplier information, such as phone number and address, when quotations were obtained.
- **Recommendation:** The Project should ensure compliance with the Administration Manual and by obtaining quotations from at least three suppliers with sufficient information and contact details.

• Follow up actions: Strict compliance to this has been advised to all offices. After some spot checks, found compliance by the many and a few have forgotten but strong recommendation was given to fully comply with the procurement manual.

#### 6.1 Documentation Management (Medium Risk) 8 provinces

- **Finding:** Certain supporting documents were not available for review such as: invitation list attached in the payments; mission orders for officers from district/commune offices to attend the workshop/trainings; Copy of check; evidence of attendants receiving allowance; or result of training report. Some are photocopies which are not acceptable.
- <u>Recommendation</u> We recommend that all documents such as payment vouchers and all its supporting documents be available for our review to ensure the accuracy, validity and existence of those expenditures.
- **Follow up actions:** Several checks have been made in Phnom Penh and in the provinces in relation to compliance in this finding. So far the result has been satisfactory. Will ensure by year end after the internal pre-audit as planned.

#### 6.2 Documentation Management (Medium Risk) 3 provinces

- **Finding:** A mission order with a standard format with ready copied signature was in place with a blank space to fill the date and name of people. After the stamp was made using the copied signature, the mission order was considered valid.
- **Recommendation** The practice of ready-copied signature on a mission order should not be allowed. Mission orders should be approved with an original authorized signature when required.
- Follow up actions: In order to avoid confusion on the originality of signature, everybody was advised to use blue ink in signing documents and if it appears copied, the documents should be properly noted about the location of the original signed document. The above finding was informed and advised to stop using the mission order as described in the finding.

#### 7. Travel Costs (Medium Risk) 4 provinces

- **Finding:** There was no allowance rate for travel and there was no estimation of the travel distance between operational locations from the centre of the province to communes and from one commune to another.
- **Recommendation:** An allowance rate for travel be established and that an estimation of the travel distances between operational locations be prepared to avoid unreasonable charges and conflicts between staff.
- **Follow up actions:** The new DSA policy and standard charges on transport has been approved effective March 10, 2010. Every province has the list of standard transport rate from and to destinations approved by the ExCom and shared at the national level. National level applies the list of standard rate used by DOLA.

#### 8. Information Technology General Control (Medium Risk) 26 provinces

- Finding: The Project does not have overall IT security policies, procedures and guidelines.
- **Recommendation:** The Project implements a stringent overall IT security policy, which should involve policies governing network and IT infrastructure.
- Follow up actions: The hiring of IT officers was completed in March 2010. A consultant was hired who conducted IT Training and to prepare the IT policy for NCDD. Target completion date is in late November 2010.

### 9. Late Reporting (Low Risk) 7 provinces

- **Finding:** Quarterly and Annual Progress Reports were submitted late to NCDD. According to the approved NCDD Finance Manual, each province is required to submit their monthly reports to NCDD within 10 working days after the end of each month; quarterly reports due within 15 working days after the end of each quarter; and annual reports due within two months after the year-end date.
- **Recommendation:** Each province should prepare and submit the report to NCDD on time per NCDD Finance Manual.

• Follow up action: All provinces were reminded of their compliance to the NCDD Finance Manual resulted to early submission of their reports in 2010 except for the delay on the first quarter due to series of discussions about DSA and approval of the Gov Contract AWPB per province.

Annex II : Summary of Training Record as of September 2010

No	0 Subjects		Participants			
NO	Subjects	Total	Female	% Female	Ву	
I. Wit	hin NCDD Capacity Development Plan					
1	Legal documents to support OL implementation for CP-MDK councilors and BoG and Government Officials	1,076	49	5%	PSDD	
2	Integration structure and personnel from existing to new Structure	103	4	4%	PSDD	
3	Refresher training on CIP	4,732	712	15%	PSDD	
4	Leadership for Commune/Sangkat	8,658	1,443	17%	PSDD	
5	Refresher training on DIP	459	93	20%	PSDD	
6	PIM refresher training	1,532	264	17%	PSDD	
7	Population, Reproductive Health, Genders and Youth Issues	381	162	43%	UNFPA	
8	Refresher training on Safeguard	2,417	421	17%	WB/PSDD	
9	Refresher Training on Commune/Sangkat Administration and Finance	101	12	12%	PSDD	
10	District Data book	3,632	466	13%	PSDD	
11	Refresher training on ICC Project Implementation	448	116	26%	DDLG	
12	Training on monitoring and evaluation for CAU	98	21	21%	PSDD	
13	Principle and technical standard for commune fund implementation - Infrastructure	39	-	0%	PSDD/WB	
14	Community Organizing	168	41	24%	TSSL	
15	NRML project contract management	1,781	335	19%	NRML	
16	Refreshers on Commune's NRML-project feasibility study	140	25	18%	NRML	
17	Roles, Duties and Working Procedure of CP- MDK administration (SNA)	74	8	11%	PSDD	
18	Project Generator, small scale irrigation	15	-	0%	PSDD/WB	
19	CS Actions on Social Development	180	50	28%	PSDD &UNICEF	
20	Concepts of Development for CS	984	180	18%	PSDD	
	Sub-total	27,018	4,402	16%		
II. Ou	tside NCDD Capacity Development Plan				-	
21	Refresher Training on Commune/Sangkat Decentralization Management	1,098	237	22%	PSDD	
22	Training on CS activities in child protection and child right	62	17	27%	PSDD	
23	Workshop Orientation on CCWC Function Implementation 082	1,972	519	26%	PSDD	
24	Dissemination on best practice program, CS and CSO Awards	105	13	12%	PSDD	
25	Forum on Local Women Leaders	121	33	27%	PSDD	
26	National Leagues for CS, sharing Experience	108	39	36%	GTZ	
27	Facilitation skills for DoLA staff	19	7	37%	PSDD	
28	CS finance management for DoLA staff	38	8	21%	PSDD	
29	Cooperacy for DoLA management	21	-	0%	PSDD	
30	Khmer Unicode for DoLA staff	56	11	20%	PSDD	
31	Study tour on CCWC activities in UNICEF/Seth Koma tageted Provinices	68	20	29%	PSDD/UNICEF	
	Sub-total	3,668	904	25%		
	Grand Total	30,686	5,306	17%		