

PROJECT REPORT

- To: Arjeta Byci Lleshi SDC
- CC: Mytaher Haskuka UNDP Programme Analyst
- From: Denis Nushi Project Manager, Kosovo HDR

RE: Kosovo Human Development Report 2010

Date: August 09, 2011

Kosovo Human Development Report 2010 is the sixth UNDP Kosovo flagship policy product that helps in fulfilling one of our major objectives for Kosovo – development of human capacities and policy establishments.

We are more than thankful to the help and support of SDC, without which this Report would not have been possible.

Please find attached the final Project Report and Financial Statement of KHDR 2010.

As we close this chapter of successful cooperation, we are more than happy to be continuing to work with you on the next Kosovo Human Development Reports.

If you need further information, please feel free to contact me or Dr. Mytaher Haskuka.

Sincerely yours,

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PROJECT REPORT

Kosovo Human Development Report 2010

1. Introduction and Project Concept

In line with its previous National Human Development Reports for Kosovo, UNDP Kosovo once again pursued the task of providing an important policy document about social inclusion. This is one of the first reports in the post-conflict Kosovo which raised the issue of vulnerable groups and their exclusion from Kosovan society. The 2010 Kosovo Human Development Report would have not been possible without the generous support and assistance of the Swiss Development Cooperation Office in Kosovo (SDC).

The concept of social exclusion is well-established in policymaking circles and is increasingly being used to analyze socio-economic problems faced in EU accession countries and other developing countries including countries in South Eastern Europe (SEE). Its importance has been given prominence by efforts to accelerate European integration, and the social policy framework of the EU which identifies inclusion as a major policy goal. These factors made social inclusion a highly appropriate choice for the theme of the KHDR 2010. Various definitions are available for social exclusion, but each emphasize that it is a process by which deprivation is driven by alienation from the mainstream, and the 'locking-out' of individuals and groups from the economic, social and political process which support human development.

The primary objective of the KHDR 2010 on Social Inclusion was the provision of a high quality piece of research which stimulates public discussion and improves policymaking. Yet the overall aims were wider than merely producing a final report, and include offering a practical resource to policymakers; and building the capacity of national researchers, through exposure to analysis of an international standard.

The end-product of the project is a well-researched policy report accessible to readers. In addition, the research team has yield up background papers (factsheets), and the full datasets used for any analyses.

The team also conducted the project in such a way that it has maximized the 'spinoff' benefits for the Kosovo research community and national policy makers.

The end product is available in English, Albanian and Serbian languages. Whereas, performance reports and background papers are being provided in English only, but may be translated into Albanian and Serbian

Launch of the report has already taken place successfully in Pristina, Mitrovica, Prizren, Dragas, Gjakova, Gjilan and Ferizaj.

2. Narrative and Operational Report

When the project initially started with its activities in March 2010, UNDP Kosovo hired seven local Writers/Analysts. Unfortunately, after the time-period of their assignment

the UNDP Report's preparation team valued their overall performance and it came out that only two Writers/Analysts submitted the chapters with the quality requested (Mr. Levent Koro and Mr. Lulzim Cela). Therefore, UNDP Kosovo engaged additionally two international consultants and one native English speaking Editor.

The following individuals were contracted to each write a chapter of the KHDR 2008:

Mytaher Haskuka * Chapter 1: Social Inclusion and Human Development Levent Koro **Chapter 2: Economic and Labour Market Exclusion** Hasnije Ilazi Chapter 3: Access to Education and Exclusion Lulzim Cela **Chapter 4: Health Care Services and Exclusion** Lulieta Krasnigi Chapter 5: Political Participation and Exclusion Vjollca Krasniqi Chapter 6: Politics of Welfare and social Exclusion Seb Bytyci Chapter 7: Social Inclusion from an EU Perspective Jelena Bjelica* Chapter 8: Vulnerable Groups and social Exclusion Faton Bislimi commented on Chapters submitted bv Writers/Analysts.

* Please note that Mytaher Haskuka and Jelena Bjelica were in the UNDP Kosovo project team and thus were not hired or otherwise compensated specially for their contribution to KHDR 2010.

A series of working lunches and focus group meetings (RAE, Unemployed, Youth and People with Disabilities) also took place between June and August 2010 with authors and other relevant stakeholders about the topics of KHDR 2010. Furthermore, UNDP Kosovo facilitated meetings and provided other logistical support as well as research support for each author.

The fall of 2010 was the time during which authors were to complete writing their particular pieces.

In November 2010 the report should have been published, but because of delays of Writers/Analysts and especially because of the sudden central elections of Kosovo Government, the launching of the report was postponed until March 2011. Despite difficulties on the part of our expert writers (authors) to meet the quality level required and set deadlines for their chapter drafts, UNDP Kosovo Project Team managed to have a first draft of the report containing not eight but five chapters end of November 2010. Two international consultants achieved to spread substantial paragraphs of three chapters into five final KHDR 2010 Chapters successfully.

Prior to that, the Project Team had provided the results of the survey to all authors as an additional resource for their respective analysis and writing and most of the authors also arranged and held focus group meetings to discuss their own writing and the survey results. After undergoing a thorough process for selecting an international/English native speaker editor for the report, in late November 2010, the Project Team engaged Mr. Jonathan Sedgwick from the University of Edinburgh for the final editing procedure.

In the meantime, the Project Team proceeded with INdesign Graphic Studio, UNDP Kosovo's contracted Design Company, as far as the design and layout framework of the report were concerned. They were immediately instructed to start working on a design platform that would be used to layout the report before it goes to print.

To speed up the production process, the Project Team put on alert the translating company as well – so that they could dedicate, ahead of time, the necessary resources to complete the translation of the report into Albanian and Serbian in a timely fashion.

Once the edited English version of the report was received by Mid December 2010, it was sent out for review, comments, and suggestions to SDC and the UNDP management team. Any important comments and suggestions made by either SDC or UNDP were properly included in the final version of the report before it was sent off for translation, design, and final printing.

Printed copies of KHDR 2010 in full color and in three languages were submitted to UNDP Kosovo and SDC in April 2011, along with other promotional materials such as fliers, folders, pens, notebooks etc.

During April 2011, we worked closely with the Office of the Parliament Speaker in ensuring his Eminence's participation in the launch of the KHDR 2010 in Pristina.

On Wednesday 16th of March 2011 the Kosovo Human Development Report 2010 "Social Inclusion" was successfully launched at the Grand Hotel in Pristina, Kosovo, in the presence of a range of Kosovan and international dignitaries. The speeches were given by Ms. Osnat Lubrani, UN Development Coordinator and UNDP Resident Representative, followed by Mr. Samuel Waelty, Director Swiss Cooperation Office, Mr. Faruk Kukaj, Chief of HANDIKOS (the handicapped Organization), His Eminence Mr. Jakup Krasniqi, President of the Kosovan Parliament, and Mr. Johannes Wedenig (Head of UNICEF in Kosovo).

The Findings of the Report were presented by Denis Nushi (UNDP Project Manager) whereas the recommendations were presented by Dr. Mytaher Haskuka (UNDP Programme Analyst). The audience was consisted of a large number of Kosovan and foreign guests from governmental agencies, Academia, civil society organizations, NGOs, UN Agencies, and the media.

The media reported about the successful Launch event (at least) in Telegrafi, QIK, Bota Sot, Assembly of Kosovo Website, Radio Kosova which are considered as most important media channels in Kosovo.

Given the importance of the Report and the media coverage that ensued after its central launch, UNDP report's preparation team has undertaken regional launches of KHDR 2010 in main regions of Kosovo – Prizren, Gjilan, Gjakove, Ferizaj, Mitrovica, and in one of Prizren's municipality (Dragas).

The Project Team prepared a follow-up plan for regional launches, launched a call

for offers, and contracted local NGOs in each region to organize these events.

The purpose of these regional launches was to provide a one-day forum with NGOs / CSOs of each region where the findings of the Report will be presented and discussion on its key results and recommendations will be promoted. Local municipal authorities were also invited to these regional launches.

The following is a list of locations and times of the KHDR 2008 regional lunches:

Pristina Regional Launch of KHDR 2010	March 16. 2011
Gjilan Regional Launch of KHDR 2010	April 07. 2011
Mitrovica Regional Launch of KHDR 2010	May 31. 2011
Dragas Launch of KHDR 2010	June 03. 2011
Gjakova Regional Launch of KHDR 2010	July 27. 2011
Prizren Regional Launch of KHDR 2010	August 08. 2011
Ferizaj Regional Launch of KHDR 2010	August 12. 2011

The events took place in presence of local NGO representatives and officials of local governments as well as of - in the report identified - vulnerable groups (persons and Institution representatives).

The production of the follow up report on regional launches closed the project cycle of the Kosovo Human Development Report 2010.

3. Concluding Remarks

Comparing with the previous five KHDRs the central launch in Prishtina and the regional launches' discussions across Kosovo, NGOs and CSOs as well as donors and government authorities showed a lot of interest and valued highly the contribution that KHDR 2010 has made to development prospects regarding social inclusion. The Report will be used as an advocacy tool for improvement of CSOs and also for the improvement of government policies on CSOs in Kosovo. As such, the Report has achieved the objective it was initially set to achieve – it has risen the awareness in the Kosovan Population about the "forgotten" vulnerable groups who are part of today's society, it has widened the Writing/Analyzing skills of the engaged local experts and last but not least its recommendations were fully taken over by the Ministry of Health and are being considered into the governmental three-year action plan.

4. Financial Statement

The following is a Financial Statement of KHDR 2010. Additional information is available upon request.

Project number: 00072528

Project title:	Social Inclusion and Development
Designated institution:	United Nations Development Programme Kosovo
Donor(s):	Swiss Agency for Development & Cooperation (SDC) and UNDP
Currency:	USD (US dollar)

SDC UNPD Total expenditures Budget code Description expenditures expenditures 71200 Intl Consultant 5,509 8,589.50 14,098.50 71300 Local Consultant 13,434.06 2,500 15,934.06 71400 Service Contracts 26,002.96 26,002.96 71600 3,285.84 34.17 3,320.01 Travel 72400 327.48 307.42 634.90 Communic & Audio Visual Equip 72500 143.43 91.29 234.72 Stationary & other office supplies 72700 50.40 1,044.78 1,095.18 Hospitality&Report Launch 72800 Information Technology Equipmt 1,862.41 1,862.41 73100 Office costs 3,712.63 1,215.14 4,927.77 74200 Audio Visual&Print Prod Costs 1,270.92 16,574.07 17,844.99 74500 448.38 1,202.28 Miscellaneous costs 753.9 75100 Facilities & Admin 4,280.60 4,280.60 TOTAL 60,328.11 31,110.27 91,438.38