Closure Stage Quality Assurance Report

Form Status: Approved	
Overall Rating:	Highly Satisfactory
Decision:	
Portfolio/Project Number:	00109215
Portfolio/Project Title:	Healthier Kosovo
Portfolio/Project Date:	2018-01-16 / 2021-08-31

Strategic

Quality Rating: Satisfactory

1. Did the project pro-actively identified changes to the external environment and incorporated them into the project strategy?

3: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives, assumptions were tested to determine if the project's strategy was valid. There is some evidence that the project board considered the implications, and documented the changes needed to the project in response. (all must be true)

2: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives. There is some evidence that the project board discussed this, but relevant changes did not fully integrate in the project. (both must be true)

1: The project team considered relevant changes in the external environment since implementation began, but there is no evidence that the project team considered these changes to the project as a result.

The project board was consulted for the emergency fund approval regarding the COVID-19 emerging ca ses. More information can be found in these docume nts: Healthier Kosovo (HK) Semi-Annual Report 202 0, HK letter of request for the emergency approval of fund reprogramming to the project board, Project's r esponse to COVID found in the semi-annual report e tc.

List of Uploaded Documents

#	File Name	Modified By	Modified On
1	HealthierKosovo_emergencymeasures_mem o_7574_301 (https://intranet.undp.org/apps/ ProjectQA/QAFormDocuments/HealthierKos ovo_emergencymeasures_memo_7574_30 1.docx)	elita.hajzeraj@undp.org	2/11/2021 2:27:00 PM
2	REBoardapprovalforHealthierKosovoemerge ncymeasures1_7574_301 (https://intranet.un dp.org/apps/ProjectQA/QAFormDocuments/ REBoardapprovalforHealthierKosovoemerge ncymeasures1_7574_301.msg)	elita.hajzeraj@undp.org	2/11/2021 2:27:00 PM
3	REBoardapprovalforHealthierKosovoemerge ncymeasures2_7574_301 (https://intranet.un dp.org/apps/ProjectQA/QAFormDocuments/ REBoardapprovalforHealthierKosovoemerge ncymeasures2_7574_301.msg)	elita.hajzeraj@undp.org	2/11/2021 2:27:00 PM
4	ReBoardapprovalforHealthierKosovoemerge ncymeasures_7574_301 (https://intranet.und p.org/apps/ProjectQA/QAFormDocuments/R eBoardapprovalforHealthierKosovoemergenc ymeasures_7574_301.msg)	elita.hajzeraj@undp.org	2/11/2021 2:27:00 PM
5	HealthierKosovo_semiannual_7574_301 (htt ps://intranet.undp.org/apps/ProjectQA/QAFor mDocuments/HealthierKosovo_semiannual_ 7574_301.docx)	elita.hajzeraj@undp.org	2/11/2021 2:28:00 PM

2. Was the project aligned with the thematic focus of the Strategic Plan?

- 3: The project responded to at least one of the development settings as specified in the Strategic Plan (SP) and adopted at least one Signature Solution .The project's RRF included all the relevant SP output indicators. (all must be true)
- 2: The project responded to at least one of the developments settings1 as specified in the Strategic Plan. The project's RRF included at least one SP output indicator, if relevant. (both must be true)
- 1: While the project may have responded to a partner's identified need, this need falls outside of the UNDP Strategic Plan. Also select this option if none of the relevant SP indicators are included in the RRF.

Evidence:

The project corresponds to SP Output 2.3.1 adoptin g Signature Solution #3 Resilience. Project Indicator 1.1 Number of functional monitoring systems that m onitor impact of environment on health is relevant to SP output indicator 2.3.1.1

ŧ	File Name	Modified By	Modified On
1	EHKosovo_RRFfinal_7574_302 (https://intra net.undp.org/apps/ProjectQA/QAFormDocu ments/EHKosovo_RRFfinal_7574_302.docx)	elita.hajzeraj@undp.org	2/11/2021 2:32:00 PM
2	ENvHealth_TheoryofChange_7574_302 (http s://intranet.undp.org/apps/ProjectQA/QAFor mDocuments/ENvHealth_TheoryofChange_7 574_302.pptx)	elita.hajzeraj@undp.org	2/11/2021 2:32:00 PM

Relevant

Quality Rating: Highly Satisfactory

3. Were the project's targeted groups systematically identified and engaged, with a priority focus on the discriminated and marginalized, to ensure the project remained relevant for them?

- 3: Systematic and structured feedback was collected over the project duration from a representative sample of beneficiaries, with a priority focus on the discriminated and marginalized, as part of the project's monitoring system. Representatives from the targeted groups were active members of the project's governance mechanism (i.e., the project board or equivalent) and there is credible evidence that their feedback informs project decision making. (all must be true)
- 2: Targeted groups were engaged in implementation and monitoring, with a priority focus on the discriminated and marginalized. Beneficiary feedback, which may be anecdotal, was collected regularly to ensure the project addressed local priorities. This information was used to inform project decision making. (all must be true to select this option)
- 1: Some beneficiary feedback may have been collected, but this information did not inform project decision making. This option should also be selected if no beneficiary feedback was collected
- Not Applicable

Evidence:

Healthier Kosovo consistently engaged marginalized groups in its activities. As outlined in the project doc ument, marginalized groups were particularly a focu s of the project in its awareness campaign, EcoKoso vo, where communications tools were used to comm unicate how pollution is affecting everyone, and som etimes some of the marginalized communities even more (i.e. Roma).

Another example of an explicit focus on marginalize d groups is the co-design solution development for p ollution, an activity implemented by UNV and local m unicipal communities. In this social design activity, m inority groups make representative participation. The project's annual report 2020 attached referees as ev idence.

As evidenced in question 1, representatives from tar geted group were part of the project board and provi ded feedbacks on project decision making as eviden ced in regards to COVID-19 response.

List of Uploaded Documents

#	File Name	1	Modified By	Modified On
1	et.undp.or	port_2020_7574_303 (https://intran g/apps/ProjectQA/QAFormDocum alReport_2020_7574_303.docx)	elita.hajzeraj@undp.org	2/11/2021 2:34:00 PM

4. Did the project generate knowledge, and lessons learned (i.e., what has worked and what has not) and has this knowledge informed management decisions to ensure the continued relevance of the project towards its stated objectives, the quality of its outputs and the management of risk?

- 3: Knowledge and lessons learned from internal or external sources (gained, for example, from Peer Assists, After Action Reviews or Lessons Learned Workshops) backed by credible evidence from evaluation, corporate policies/strategies, analysis and monitoring were discussed in project board meetings and reflected in the minutes. There is clear evidence that changes were made to the project to ensure its continued relevance. (both must be true)
- 2: Knowledge and lessons learned backed by relatively limited evidence, drawn mainly from within the project, were considered by the project team. There is some evidence that changes were made to the project as a result to ensure its continued relevance. (both must be true)
- 1: There is limited or no evidence that knowledge and lessons learned were collected by the project team.
 There is little or no evidence that this informed project decision making.

Evidence:

Regular staff meetings, management and board me etings have resulted in a good understanding of the I essons learned through the project. Healthier Kosov o is a joint project of three UN agencies.

Due to limitation of the project implementation, activi ties occurred independently by each of the agencies (UNDP, UNV, WHO); however, the project managed to establish close coordination between the three ag encies involved. Meetings with external parties were held jointly, and so were the weekly coordination me etings.

Lis	st of Uploaded Documents		
#	File Name	Modified By	Modified On
No	documents available.		

5. Was the project sufficiently at scale, or is there potential to scale up in the future, to meaningfully contribute to development change?

- 3: There was credible evidence that the project reached sufficient number of beneficiaries (either directly through significant coverage of target groups, or indirectly, through policy change) to meaningfully contribute to development change.
- 2: While the project was not considered at scale, there are explicit plans in place to scale up the project in the future (e.g. by extending its coverage or using project results to advocate for policy change).
- 1: The project was not at scale, and there are no plans to scale up the project in the future.

	Evic	lence:		
	wil ha	e project has reached all of the beneficiaries, an I be scaled up through phase II. Healthier Kosov s reached new stages of development that push environmental health agenda.	0	
	Lis	st of Uploaded Documents		
	#	File Name	Modified By	Modified On
	No	documents available.		
Pri	incij	bled	Quality Rating: Highly Satis	factory

6. Were the project's measures (through outputs, activities, indicators) to address gender inequalities and empower women relevant and produced the intended effect? If not, evidence-based adjustments and changes were made.

3: The project team gathered data and evidence through project monitoring on the relevance of the measures to address gender inequalities and empower women. Analysis of data and evidence were used to inform adjustments and changes, as appropriate. (both must be true)

- 2: The project team had some data and evidence on the relevance of the measures to address gender inequalities and empower women. There is evidence that at least some adjustments were made, as appropriate. (both must be true)
- 1: The project team had limited or no evidence on the relevance of measures to address gender inequalities and empowering women. No evidence of adjustments and/or changes made. This option should also be selected if the project has no measures to address gender inequalities and empower women relevant to the project results and activities.

ProDoc explains that women and in particular pregn ant women are vulnerable to pollution. There is gene rally a low awareness of the impact of air pollution a s identified in previous studies in Kosovo. As such, HK implemented an awareness campaign as well as supported ECSOs through small grants that target r aising awareness for pregnant women.

Attachment ProDoc & Annual Report 2020 which cle arly identifies the scope of work of ECSOs regarding the targeting of pregnant women and their health ris ks due to air pollution.

List of Uploaded Documents

#	File Name	Modified By	Modified On
π		woulled by	Modified Off
1	AnnualReport_2020_7574_306 (https://intran et.undp.org/apps/ProjectQA/QAFormDocum ents/AnnualReport_2020_7574_306.docx)	elita.hajzeraj@undp.org	2/11/2021 2:39:00 PM
2	2019_HK_Kosovo_Joint_Programme_FinalP roDOC7574_306 (https://intranet.undp.or g/apps/ProjectQA/QAFormDocuments/2019_ HK_Kosovo_Joint_Programme_FinalProDO C7574_306.pdf)	elita.hajzeraj@undp.org	2/11/2021 2:39:00 PM

7. Were social and environmental impacts and risks successfully managed and monitored?

- 3: Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed for identified risks through consultative process and implemented, resourced, and monitored. Risks effectively managed or mitigated. If there is a substantive change to the project or change in context that affects risk levels, the SESP was updated to reflect these changes. (all must be true)
- 2: Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed, implemented and monitored for identified risks. OR project was categorized as Low risk through the SESP.
- 1: Social and environmental risks were tracked in the risk log. For projects categorized as High or Moderate Risk, there was no evidence that social and environmental assessments completed and/or management plans or measures development, implemented or monitored. There are substantive changes to the project or changes in the context but SESP was not updated. (any may be true)

Attachment (SES).

List of Uploaded Documents

#	File Name	Modified By	Modified On
1	EH_SocialandEnvironmentalScreeningFINAL _1242_207_7574_307 (https://intranet.undp. org/apps/ProjectQA/QAFormDocuments/EH_ SocialandEnvironmentalScreeningFINAL_12 42_207_7574_307.DOCX)	elita.hajzeraj@undp.org	2/11/2021 2:41:00 PM

8. Were grievance mechanisms available to project-affected people and were grievances (if any) addressed to ensure any perceived harm was effectively mitigated?

- 3: Project-affected people actively informed of UNDP's Corporate Accountability Mechanism (SRM/SECU) and how to access it. If the project was categorized as High or Moderate Risk through the SESP, a project -level grievance mechanism was in place and project affected people informed. If grievances were received, they were effectively addressed in accordance with SRM Guidance. (all must be true)
- 2: Project-affected people informed of UNDP's Corporate Accountability Mechanism and how to access it. If the project was categorized as High Risk through the SESP, a project -level grievance mechanism was in place and project affected people informed. If grievances were received, they were responded to but faced challenges in arriving at a resolution.
- 1: Project-affected people was not informed of UNDP's Corporate Accountability Mechanism. If grievances were received, they were not responded to. (any may be true)

Evidence:

The project was not conisdered as High or Moderate risk.

Attachment (Risk Log).

List of Uploaded Documents

#	File Name	Modified By	Modified On
1	AnnexAOFFLINERISKLOG_1_1242_208_75 74_308 (https://intranet.undp.org/apps/Projec tQA/QAFormDocuments/AnnexAOFFLINERI SKLOG_1_1242_208_7574_308.docx)	elita.hajzeraj@undp.org	2/11/2021 2:42:00 PM

	Jement & Monitoring	Quality Rating: Highly	-
Wa	as the project's M&E Plan adequately implemente	ed?	
	3: The project had a comprehensive and costed a populated. Progress data against indicators in the sources and collected according to the frequency relevant. Any evaluations conducted, if relevant, gender UNEG standards. Lessons learned, inclu used to take corrective actions when necessary. 2: The project costed M&E Plan, and most baseli indicators in the project's RRF was collected on a following the frequency stated in the Plan and da conducted, if relevant, met most decentralized ev used to take corrective actions. (all must be true) 1: The project had M&E Plan, but costs were not Progress data was not regularly collected agains	e project's RRF was reported v stated in the Plan, including fully meet decentralized evalu- ded during evaluations and/or (all must be true) ines and targets were populat a regular basis, although there ita sources was not always relivaluation standards. Lessons clearly planned and budgeted t the indicators in the project's	regularly using credible data sex disaggregated data as lation standards, including After-Action Reviews, were ed. Progress data against e was may be some slippage in liable. Any evaluations learned were captured but were d for, or were unrealistic. s RRF. Evaluations did not meet
Evic Att	decentralized evaluation standards. Lessons lear the project did not have an M&E plan. dence: tachment (ProDoc - question 6, final evaluation, p ress reports)		i used. Select this option also h
Evic Att	the project did not have an M&E plan. dence: tachment (ProDoc - question 6, final evaluation, p		
Evic Att	the project did not have an M&E plan. dence: tachment (ProDoc - question 6, final evaluation, p ress reports)		Modified On

- 3: The project's governance mechanism operated well, and was a model for other projects. It met in the agreed frequency stated in the project document and the minutes of the meetings were all on file. There was regular (at least annual) progress reporting to the project board or equivalent on results, risks and opportunities. It is clear that the project board explicitly reviewed and used evidence, including progress data, knowledge, lessons and evaluations, as the basis for informing management decisions (e.g., change in strategy, approach, work plan.) (all must be true to select this option)
- 2: The project's governance mechanism met in the agreed frequency and minutes of the meeting are on file. A project progress report was submitted to the project board or equivalent at least once per year, covering results, risks and opportunities. (both must be true to select this option)
- 1: The project's governance mechanism did not meet in the frequency stated in the project document over the past year and/or the project board or equivalent was not functioning as a decision-making body for the project as intended.

Evidence:

Board meetings were held following a regular sched ule, and feedback were kept on record and utilized i n additional planning.

Lis	st of Uploaded Documents		
#	File Name	Modified By	Modified On
No	documents available.		

11. Were risks to the project adequately monitored and managed?

- 3: The project monitored risks every quarter and consulted with the key stakeholders, security advisors, to identify continuing and emerging risks to assess if the main assumptions remained valid. There is clear evidence that relevant management plans and mitigating measures were fully implemented to address each key project risk and were updated to reflect the latest risk assessment. (all must be true)
- 2: The project monitored risks every year, as evidenced by an updated risk log. Some updates were made to management plans and mitigation measures.
- 1: The risk log was not updated as required. There was may be some evidence that the project monitored risks that may affected the project's achievement of results, but there is no explicit evidence that management actions were taken to mitigate risks.

Evidence:

Attachment (Risk log), see question 8.

File Name Modified By Modifie	Modified Or
-------------------------------	-------------

Efficient	Quality Rating: Satisfactory	,
12. Adequate resources were mobilized to achieve interaction adjust expected results in the project's results framework	-	decisions were taken to
YesNo		
Evidence:		
In general, HK has followed an implementation cycl as designed by the project document and work plan As such, there has been an overall achievement of ntended results based on the resources allocated. N et, considering the complexity of the implementation of HK as a joint project, the time required for the implementation lementation was greater than expected.	n. i Y n	
To ensure a qualitative achievement of intended results, the project received a six months no-cost extension until June 2020. Attachment (no cost extension).		
List of Uploaded Documents		
# File Name	Modified By	Modified On
1 20190717-Letterforno-costextensionsigné 1	elita.hajzeraj@undp.org	2/11/2021 2:46:00 PM

13. Were project inputs procured and delivered on time to efficiently contribute to results?

12_7574_312.pdf)

242_212_7574_312 (https://intranet.undp.or g/apps/ProjectQA/QAFormDocuments/20190 717-Letterforno-costextensionsigné_1242_2

ł	3: The project had a procurement plan and kept bottlenecks to procuring inputs in a timely manne actions. (all must be true)		
1	2: The project had updated procurement plan. The project had updated procuring inputs in a timely manner and address true)		
(The project did not have an updated procuren operational bottlenecks to procuring inputs regul them. 		•
Evic	dence:		
Pro	ocurement Plan in the Intranet Website available	2	
Lis	st of Uploaded Documents		
Lis #	st of Uploaded Documents File Name	Modified By	Modified On
#	•	Modified By	Modified On
#	File Name	Modified By	Modified On
# No	File Name documents available. /as there regular monitoring and recording of cos		

- or country offices) or industry benchmarks to ensure the project maximized results delivered with given resources. The project actively coordinated with other relevant ongoing projects and initiatives (UNDP or other) to ensure complementarity and sought efficiencies wherever possible (e.g. joint activities.) (both must be true)
- 2: The project monitored its own costs and gave anecdotal examples of cost efficiencies (e.g., spending less to get the same result,) but there was no systematic analysis of costs and no link to the expected quality of results delivered. The project coordinated activities with other projects to achieve cost efficiency gains.
- 1: There is little or no evidence that the project monitored its own costs and considered ways to save money beyond following standard procurement rules.

Evidence:

File Name	Modified By Modified On
o documents available.	

Yes

No

Evidence:

On the assumptions that external risks such as the fi ctionalization of the Environment and Health Commit tee is appropriately addressed and the new governm ent will be supportive of the committee, the project w as on track to deliver the expected outputs.

Some of the key indicators include the timely implem entation of annual activities, as outlined in the annua I work plan, and the timely use of financial resources allocated for the time of project implementation. Atta chment Annual Report 2020

#	File Name	Modified By	Modified On
No	documents available.		

-	3: Quarterly progress data informed regular rev implemented were most likely to achieve the de (including from evaluations /or After-Action Rev necessary budget revisions were made. (both n	sired results. There is evidence that iews) were used to inform course co	data and lessons learned
	2: There was at least one review of the work pla track to achieving the desired development resu or lessons learned were used to inform the revie	an per year with a view to assessing Ilts (i.e., outputs.) There may or may	/ not be evidence that data
	1: While the project team may have reviewed th were delivered on time, no link was made to the if no review of the work plan by management to	e delivery of desired development re	
Evi	dence:		
Se	emi-Annual Report 2020		
Li	st of Uploaded Documents		
#	File Name	Modified By	Modified On
No	documents available.	1	

17. Were the targeted groups systematically identified and engaged, prioritizing the marginalized and excluded, to ensure results were achieved as expected?

- 3: The project targeted specific groups and/or geographic areas, identified by using credible data sources on their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. There is clear evidence that the targeted groups were reached as intended. The project engaged regularly with targeted groups over the past year to assess whether they benefited as expected and adjustments were made if necessary, to refine targeting. (all must be true)
- 2: The project targeted specific groups and/or geographic areas, based on some evidence of their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work.
 Some evidence is provided to confirm that project beneficiaries are members of the targeted groups. There was some engagement with beneficiaries in the past year to assess whether they were benefiting as expected. (all must be true)
- 1: The project did not report on specific targeted groups. There is no evidence to confirm that project beneficiaries are populations have capacity needs or are deprived and/or excluded from development opportunities relevant to the project area of work. There is some engagement with beneficiaries to assess whether they benefited as expected, but it was limited or did not occurred in the past year.
- Not Applicable

	n previous UNTFHS multi L nrmed the design of this pro		
list of	Uploaded Documents		
	opioaded Documents		
File	Name	Modified By	Modified On

Sustainability & National Ownership	Quality Rating: Satisfactory
18. Were stakeholders and national partners fully engage the project?	ed in the decision-making, implementation and monitoring of
 monitor the project. All relevant stakeholders and paper playing a lead role in project decision-making, imple 2: National systems (i.e., procurement, monitoring, exproject (such as country office support or project systems) 	evaluation, etc.) were used to implement and monitor the stems) were also used, if necessary. All relevant the process, playing an active role in project decision-
 1: There was relatively limited or no engagement wi making, implementation and/or monitoring of the pro Not Applicable 	th national stakeholders and partners in the decision- oject.

The project utilized both national infrastructure and o utsourced local and international expertise to imple ment the activities.

The project was implemented under DIM modality a nd used mainly CO procurement, and M&E system s.

The project collaborated very well with national inst itutions, partner ministries and municipalities. The st aff and structures in monitoring, they were fully eng aged in decision making and strategic direction of th e project.

List of Uploaded Documents

#	File Name	Modified By	Modified On

No documents available.

19. Were there regular monitoring of changes in capacities and performance of institutions and systems relevant to the project, as needed, and were the implementation arrangements⁸ adjusted according to changes in partner capacities?

- 3: Changes in capacities and performance of national institutions and systems were assessed/monitored using clear indicators, rigorous methods of data collection and credible data sources including relevant HACT assurance activities. Implementation arrangements were formally reviewed and adjusted, if needed, in agreement with partners according to changes in partner capacities. (all must be true)
- 2: Aspects of changes in capacities and performance of relevant national institutions and systems were monitored by the project using indicators and reasonably credible data sources including relevant HACT assurance activities. Some adjustment was made to implementation arrangements if needed to reflect changes in partner capacities. (all must be true)
- 1: Some aspects of changes in capacities and performance of relevant national institutions and systems may have been monitored by the project, however changes to implementation arrangements have not been considered. Also select this option if changes in capacities and performance of relevant national institutions and systems have not been monitored by the project.
- Not Applicable

Preceding capacity building activities, the HK practic e was to assess the capacities and performance of t he beneficiary institutions. Furthermore, based on th e outcomes of the training, further plans were base d. For instance, following the AIRQ+ training organiz ed by HK on the assessment of air pollution health i mpact, a study visit to Lithuania was organized to bu ild on the project.

Similarly, small interventions to local institutions- suc h as the Kosovo Hydro-Meteorological Institute were planned based on detailed discussions with institute management and assessment of their capacities.

Li	st of Uploaded Documents		
#	File Name	Modified By	Modified On
No	documents available.		

20. Were the transition and phase-out arrangements were reviewed and adjusted according to progress (including financial commitment and capacity).

- 3: The project's governance mechanism regularly reviewed the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan. The plan was implemented as planned by the end of the project, taking into account any adjustments made during implementation. (both must be true)
- 2: There was a review of the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan.
- 1: The project may have had a sustainability plan but there was no review of this strategy after it was developed. Also select this option if the project did not have a sustainability strategy.

Evidence:

The negotiations with the donor were positive for a s econd phase of the project

# File Name Modified By Modified On No documents available. Image: Comparison of the second se				
No documents available.	No documents available.	File Name	Modified By	Modified On
		documents available		

QA Summary/Final Project Board Comments

The project is considered as one the successful projects addressing he health and environment issues. It was implemented timely and as planned., all the targets and objectives were successfully achieved despite the ris ks caused by the pandemic outbreak of COVID-19. A fruitful cooperation was ensured with all the stakeholders inv olved and a general satisfaction with the results achieved is noted among all involved. The project built a good exam ple and basis for scaling up and the donor has approved the funds for the second phase of the project.