

Country: Serbia Project Document - Addendum 2

Project Title:	Climate Smart Urban Development Challenge
UNDP Strategic Plan Environment and Sustainable Development Outcome(s):	Outcome 5 – Countries are able to reduce the likelihood of conflict, and lower the risk of natural disasters, including from climate change Outcome 1 – Growth and development are inclusive and sustainable, incorporating productive capacities that create employment and livelihoods for the poor and excluded
Expected Output(s): (Those that will result from the project and extracted from the CPD)	Output 1: Capacities for policy-making and implementation of international agreements improved Output 2: Climate change mitigation and adaptation measures implemented in key sectors, at national and local level
Implementing Partner:	Ministry of Environmental Protection
Responsible Parties:	UNDP

Brief Description

The objective of the project is to promote climate-smart urban development. By a challenge prize approach, it seeks to actively engage the civil society, public and business communities to come up with new and innovative ideas on how to contribute to this in practice and to jointly develop, finance and implement these ideas further. Broader and more effective use of new information and communication technologies (ICT) to enable and spearhead innovation and productivity gains, optimization of the resource use (e.g. by improved energy efficiency and resource sharing), reduction of physical mobility needs, more attractive public and non-motorized transport, increased use of renewable energy sources, climate smart waste management (improved recycling schemes and waste to energy) and other measures contributing to climate change mitigation are among the topics to be considered in this context.

Programme Period	- 2016-2020	2018 budget: 300,000	USD
Key Result Area (Strategic Plan): Enhance national prevention and presilient societies. Atlas Award ID: Atlas Project ID: Start date: End Date PAC Meeting Date Management Arrangements;		Total resources required: Total allocated resources: Regular : MoEP In-kind:	\$ 300,000 \$ 300,000 \$ 300,000 \$ 500,000
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						YEAR:	YEAR: 2018	
I. ANNUAL WORK FLAN		110012	DAAR	The second second		PI ANNED BUDGET) BUDGET	
EXPECTED OUTPUTS And baseline, associated indicators and annual targets	PLANNED ACTIVITIES List activity results and associated actions		Q2 Q3	3 Q4	RESPONSIBLE PARTY	Funding Source	Budget Description	Amount in USD
Output 1: Improved access to and availability of data by an open data approach for development, management and monitoring of CSUD related performance of Serbian municipalities. Baseline: No data on municipal integrated cross-sectoral on-line information management system with open public access covering at least the energy, transport and waste	Public outreach activities to raise awareness of public sector authorities and other key stakeholders (Including CSOs and the private sector) on the Open Data concept Activities: Specific open data workshops and seminars, presentations in other public events, "hackathons", including preparation of communication materials such as: posters, flayers, promotional videos. Compilation of views, ideas and, as applicable, Eols/MoUs for starting to build up a CSUD open data infrastructure in Serbia	×	× ×	× ×	dunu	Cost sharing 30071	71300-Local consultants 72100-Contractual services – comp.	20,000 20,000
	Awarding with the CSUD Open Data Challenge Award(s). up to 10 local self-governments to participate in the development and implementation of the CSUD climate		*		donu	Cost sharing	71400-Contractual services - individual	30,000
cipalities	Activities: Evaluation of received project ideas based on the agreed selection criteria. Selection of the best project ideas		<			30071	71600-Travel	3,000
involved in development of integrated cross-sectoral on-line information management system with onon oublic acress covering at	Awarding event Further elaboration of CSUD Open Data indicators and benchmarks Activities: Developing Report that will include improved					Cost	74500- Miscellaneous	1,000
	CSUD Open Data indicators and benchmarks, based on which the participating municipalities can set targets, assess their performance and monitor their progress towards these targets, including gender disaggregated targets, when	×	×	×	NDP	sharing 30071	72200-Equipment 75700-Training,	15,000
	applicable. Establishing Incubator and provide coaching necessary Activities: Establishing incubator, including necessary equipment. Providing technical assistance and coaching of the selected cities and municipalities leading to finalized design and implementation of the integrated climate change software (local GHG inventory).	×	×	×	UND	Cost sharing 30071	workshops and conf.	

Output 2: New innovative technical and systemic solutions and business models contributing to climate	Establishing Incubator and provide coaching Activities: Establishing Incubator, including necessary equipment. Establishing CSUD coaching team to support further development of the ideas, including a network of					Cost	71300-Local consultants	25,000
identified, tested and replicated Baseline: No data on innovative		×	×			30071	72100-Contractual services- comp.	20,000
technical and systemic solutions and/or business models contributing	Branding Incubator (project royo, 2003) Organizing specific workshops, boot camps, site visits,						71400-Contractual	
to climate smart urban development	Awarding with the CSUD Innovation Challenge Award(s). Up to 25 project ideas to participate in the development						services - individual	30,000
Indicators: Number of new innovative technical and systemic solutions and/or business models contributing to climate smart urban development		×	×		NDP	Cost sharing 30071	Premises Alterations	5,000
identified.	Selection of the best project ideas. Awarding event.						74500-	1,000
Target: At least 5	Selection of at least 5 finalists for the final round of the Innovation Challenge (to be decided during the co-					-	Miscellaneous	18,000
	financing call) and supporting their actual implementation in co-operation with the local-self					Cost	72200-Equipment	61,000
	governments Activities: Announcing public call (in cooperation with the Ministry of Env) for co-financing of the projects.			×	DNDP	sharing 30071	70000-Operations	10,000
	Evaluation of completed projects based on the agreed						75700-Training,	
	selection criteria. Selection of at least 5 finalist who will receive co-financing						workshops and conf.	

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Output 3 Challenge Output 3 Challenge Knowledge management and M&E CSUD knowledge management web-portal established Knowledge management and M&E CSUD knowledge management and regular updating of with active content management and regular updating of with active content management and regular updating of ata (which will be gender disaggregated to the extent data of and replication of project results and replication of project results costinuous improvement of web-portal based on the needs of the users. e no climate change related platform hodicators: continuous improvement of web-portal based on the needs of the users. no climate change related platform Developing infographics, promotional video about platform Indicators: Number of downloads and platform rargets: Number of downloads and pageviews Targets: Monitoring and Evaluation 1000 Project Management	rtal established ular updating of ed to the extent	×	×						
Number of downloads and pageviews Monitoring and Evaluation Annual audit and ets: Activities: Developing Annual audit and ets: et Management	based on the needs videos about each nal video about			×	×	dunn	Cost sharing 30071	74500- Miscallaneous 75700-Training, workshops and meetings	1,000
Project Management	R report	×	×	×	×	ADNU	Cost sharing 30071		
		×	×	×	×	NDP	Cost sharing 30071	71400-Contractual services – individual 71600-Travel	7,392 2,000
									277,392
Total programme:									13,870
Direct Project Cost (5%)									8,738
GMS (3%)									300,000

II. MANAGEMENT ARRANGEMENTS

The project will be implemented following UNDP's National Implementation Modality (NIM with UNDP support) according to the Standard Basic Assistance Agreement between UNDP and the Government of Serbia, and the Country Programme. All procurement and financial transactions will be governed by applicable UNDP regulations under NIM. The Implementing Partner for this project is the Ministry of Environmental Protection. The implementing partner is responsible and accountable for managing this project, including the monitoring and evaluation of project interventions, achieving project outcomes, and for the effective use of the project resources.

The Ministry of Agriculture and Environmental Protection will appoint the National Project Director (NPD) among officials from the Ministry of Agriculture and Environmental Protection at a level that provides enough authority and insight to represent the counterpart's ownership and authority over the project, to assume responsibility for achieving project objectives and ensure accountability to the head of the Implementing Partner and UNDP for the use of project resources and achieving outputs.

The Project Organization Structure is the following:

The Project Board (PB, also called Project Steering Committee) is responsible for making by consensus, management decisions when guidance is required by the Project Manager, including recommendation for UNDP/Implementing Partner approval of project plans and revisions. In order to ensure UNDP's ultimate accountability, Project Board decisions should be made in accordance with standards that shall ensure management for development results, best value money, fairness, integrity, transparency and effective international competition. In case a consensus cannot be reached within the Board, final decision shall rest with the UNDP Programme Officer and Project Manager.

The final composition of the Project Board will be decided at the outset of project operations and presented in the Inception Report. New members into the Board or participants into the Board meetings during the project implementation can be invited at the decision of the Board, by ensuring, however, that the Board will remain sufficiently lean to facilitate its effective operation.

The PB will provide high-level policy guidance and orientation to the implementation of the project (strengthen national decision making towards sustainable climate resilient development).

The PB will be responsible for making management decisions for the project, in particular when guidance is required by the Project Manager. PB decisions should be made in accordance to standards that shall ensure best value in terms of money, fairness, integrity transparency and effective international competition. Project reviews by this group are made at designated decision points during the running of a project, or as necessary when raised by the Project Manager. It will play a critical role in project monitoring and evaluations by assuring the quality of these processes and associated products, and by using evaluations for improving performance, accountability and learning.

The Project Board will take corrective action as needed to ensure the project achieves the desired results. The Project Board will hold project reviews to assess the performance of the project and appraise the Annual Work Plan for the following year.

The Project Board will meet regularly (at least twice a year) to review project progress, discuss and agree on project work plans. One of the key tasks of the Board will be to ensure coordination and synchronization of central and local-level activities supported by the project. In this respect, the Board will serve as a platform for key project stakeholders to regularly get together and design on a joint strategy of work to reach the envisaged project results A Project Implementation Unit (PIU) will be established by UNDP, including a Project Manager (PM), a Senior CSUD Expert (SCE) and a Project Assistant (PA). The PIU will also closely coordinate project activities with relevant Government institutions and hold regular consultations with other project stakeholders and partners, including UNDP's relevant projects.

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The PC will also closely coordinate project activities with relevant government institutions and hold regular consultations with other project stakeholders and partners. Under the direct supervision of the project manager, the Project Assistant will be responsible for administrative and financial issues, and will get support from the existing UNDP administration.

The Project Manager will run the project on a day-to-day basis on behalf of the Implementing Partner within the constraints laid down by the Board. The Project Manager function will end when the final project terminal evaluation report and corresponding management response, and other documentation UNDP Environmental Finance Services required by the GEF and UNDP, has been completed and submitted to UNDP (including operational closure of the project.

The project assurance roll will be provided by the UNDP Country Office by the UNDP Programme Officer and UNDP Programme Associate. Additional quality assurance will be provided by the UNDP Regional Technical Advisor as needed.

The Ministry of Agriculture and Environmental Protection (MoEP) will establish CSUD **Project Support Unit** comprised of representatives of several key MoEP departments.



III. MONITORING FRAMEWORK AND EVALUATION

In accordance with the programming policies and procedures outlined in the UNDP User Guide, the project will be monitored through the following:

Within the annual cycle

On an annual basis, a quality assessment shall record progress towards the completion of key results, based on quality criteria and methods captured in the Quality Management table below.

- An Issue Log shall be activated in Atlas and updated by the Project Manager to facilitate tracking and resolution of potential problems or requests for change.
- Based on the initial risk analysis submitted (see annex 1), a risk log shall be activated in Atlas and regularly updated by reviewing the external environment that may affect the project implementation.
- Based on the above information recorded in Atlas, a Project Progress Reports (PPR) shall be submitted by the Project Manager to the Project Board through Project Assurance, using the standard report format available in the Executive Snapshot.
- a project Lesson-learned log shall be activated and regularly updated to ensure on-going learning and adaptation within the organization, and to facilitate the preparation of the Lessons-learned Report at the end of the project
- a Monitoring Schedule Plan shall be activated in Atlas and updated to track key management actions/events

Annually

- Annual Review Report. An Annual Review Report shall be prepared by the Project Manager and shared with the Project Board and the Outcome Board. As minimum requirement, the Annual Review Report shall consist of the Atlas standard format for the QPR covering the whole year with updated information for each above element of the QPR as well as a summary of results achieved against predefined annual targets at the output level.
- Annual Project Review. Based on the above report, an annual project review shall be conducted during the fourth quarter of the year or soon after, to assess the performance of the project and appraise the Annual Work Plan (AWP) for the following year. In the last year, this review will be a final assessment. This review is driven by the Project Board and may involve other stakeholders as required. It shall focus on the extent to which progress is being made towards outputs, and that these remain aligned to appropriate outcomes.
- Annual GEF Project Implementation Report (PIR). Annual GEF PIR covers the reporting period July (previous year) to June (current year) for each year of project implementation. Any environmental and social risks and related management plans will be monitored regularly, and progress will be reported in the PIR

Quality Management for Project Activity Results

			Start Date: March 2017
Activity Result 1	Short title to be used fo		End Date: December 2021
Atlas Activity ID)	Improved access to dat	a	Ena Date: December 2021
Purpose	What is the purpose of	the activity?	
	monitor CSUD related	ating local self-governments to develop th d, and to the extent possible, real time oral data management systems and devel acilitating public access to this information.	data with an emphasis on
Description Planned actions to produce the activity result. 1.1. Planned actions to produce the activity result.	 stakeholders (Incluopen data worksh. Compilation of viopen data infrastr Awarding with the participate in the (Evaluation of recubest project idea, Further elaboration Establishing Incuberation equipment, provomunicipalities lead 	e CSUD Open Data Challenge Award(s). up to development and implementation of the C eived project ideas based on the agreed sele	open Data concept (specific public events, "hackathons",, or starting to build up a CSUD to 10 local self-governments to SUD climate change software ection criteria, Selection of the marks neubator, including necessary of the selected cities and
Quality Critoria		Quality Method	Date of Assessment
	ators the quality of the measured?	Means of verification. What method will be used to determine if quality criteria has	When will the assessment o quality be performed?
activity result will be		been met?	
Number of muni- development of into on-line information	cipalities involved in segrated cross-sectoral management system ccess covering at least t and waste sectors	been met? Field Verification	End 2018
activity result will be Number of muni- development of int on-line information with open public a the energy, transport	regrated cross-sectoral management system ccess covering at least t and waste sectors	Field Verification	
activity result will be Number of muni- development of int on-line information with open public a the energy, transport OUTPUT 2: New inn development identi	egrated cross-sectoral management system ccess covering at least t and waste sectors ovative technical and sy	Field Verification	
activity result will be Number of muni- development of int on-line information with open public a the energy, transport	egrated cross-sectoral management system ccess covering at least t and waste sectors ovative technical and sy	Field Verification stemic solutions and business models contr ed	ibuting to climate smart urba
activity result will be Number of muni- development of into on-line information with open public a the energy, transport OUTPUT 2: New inno development identi Activity Result 1	egrated cross-sectoral management system ccess covering at least t and waste sectors ovative technical and sy	Field Verification stemic solutions and business models contr ed Short title to be used for Atlas Activity ID	ibuting to climate smart urba Start Date: March 2017

 Description Planned actions to produce the activity result. 1.2. Planned actions to produce the activity result. 	 Establishing Incubator and provincubator, including necessary equivalent to support further organizing workshops, boot camps, Awarding with the CSUD Innovation 25 project ideas to participate in concepts and projects: evaluation based on the agreed selection or project ideas, awarding event. Selection of at least 5 finalists Innovation Challenge (to be decircall) and supporting their activity operation with the local-self governance 4. Gender climate change dimensionand Innovation Challenge: 	uipment, establishing CSUD r development of the ideas, site visits. on Challenge Award(s). up to in the development of the n of received project ideas riteria, Selection of the best for the final round of the ided during the co-financing ual implementation in co- roments	
Quality Criteria	Quality Method	Date of Assessment	
how/with what indicators the quality of the activity result will be measured?	Means of verification. What method will be used to determine if quality criteria has been met?	When will the assessment of quality be performed?	
Number of new innovative technical and systemic solutions and/or business models contributing to climate smart urban development identified	Field Verification	End 2018	
OUTPUT 3: Knowledge management and Ma	&E to facilitate learning, scaling up and replication of project results		
Activity Result 1 (Atlas Activity ID)	Short title to be used for Atlas Activity IDStart Date: March 2017Improved access to dataEnd Date: December 2021Innovative solutionsEnd Date: December 2021		
Purpose	What is the purpose of the activity? To encourage and facilitate further development, scaling up and replication of the project results and intervention strategy.		
 Description Planned actions to produce the activity result. 1.3. Planned actions to produce the activity result. 	 CSUD knowledge management web- content management and regular up gender disaggregated to the extent website's contents, Continuous improv the needs of the users. Monitoring and Evaluation, Developin 	dating of data (which will be t possible): Regular updating rement of web-portal based on	
Quality Criteria	Quality Method	Date of Assessment	

Quality Criteria how/with what indicators the quality of the activity result will be measured?	Quality Method Means of verification. What method will be used to determine if quality criteria has been met?	Date of Assessment When will the assessment of quality be performed?
Number of downloads and pageviews	Web-site statistics	End 2018

IV. LEGAL CONTEXT

This document together with the CPAP signed by the Government and UNDP which is incorporated by reference constitute together a Project Document as referred to in the SBAA [or other appropriate governing agreement] and all CPAP provisions apply to this document.

Consistent with the Article III of the Standard Basic Assistance Agreement, the responsibility for the safety and security of the implementing partner and its personnel and property, and of UNDP's property in the implementing partner's custody, rests with the implementing partner.

The implementing partner shall:

- a) put in place an appropriate security plan and maintain the security plan, taking into account the security situation in the country where the project is being carried;
- b) assume all risks and liabilities related to the implementing partner's security, and the full implementation of the security plan.

UNDP reserves the right to verify whether such a plan is in place, and to suggest modifications to the plan when necessary. Failure to maintain and implement an appropriate security plan as required hereunder shall be deemed a breach of this agreement.

The implementing partner agrees to undertake all reasonable efforts to ensure that none of the UNDP funds received pursuant to the Project Document are used to provide support to individuals or entities associated with terrorism and that the recipients of any amounts provided by UNDP hereunder do not appear on the list maintained by the Security Council Committee established pursuant to resolution 1267 (1999). The list can be accessed via <u>http://www.un.org/Docs/sc/committees/1267/1267ListEng.htm</u>. This provision must be included in all sub-contracts or sub-agreements entered into under this Project Document".

UNDP shall transfer all rights or titles over the purchased property or equipment, from the funds secured by the Ministry of Environmental Protection, and shall not have any claim over such property, equipment, beyond the satisfactory delivery of this property to the Ministry of Environmental Protection by UNDP selected vendor.

Ann	Annex - Risk Analysis: An assessment of risks that may affect the project should be conducted	ent of risks L	IIdt IIIdy a	יייייייייייייייייייייייייייייייייייייי					
#	Description	Date identified	Type	Probability &	response	Owner	Submitted, updated by	Last Update	Status
i.	Lack of political will to effectively support open data approach, CSUD challenge programs and further implementation of the winning proposals.		Political	P = 3 = 5	Identification of win-win opportunities not addressing climate change mitigation only, but challenges, on which there is a common agreement within the participating municipalities to be among the most pending ones. The final selection of the participating municipalities to be done only during the final design and/or implementation of the Challenge Program(s) on the basis of the demonstrated interest and commitment of the candidate municipalities to effectively participate in and contribute to project implementation.	Project Board			
5.	Lack of incentives and co- operation between public entities to effectively co- ordinate data management and to exchange and open data for public use.		Organi- sational	= 3 = 3	Awareness raising and demonstrated examples on the common benefits and related cost savings of an open data approach and co-ordinated data management. As needed, supporting the public administration to improve the regulatory framework governing the public data management.	Project Board + Project Team			
m.	Non-compatible data management software tools in different public entities preventing or slowing down data exchange and opening in		Technolo gy	P = 3 = 3	Identifying and introducing already developed and tested ICT solutions in other countries (such as Estonia) to deal with the problem of originally incompatible data management systems and software used by different public entities.	Project Team		2	
4	Lack of interest of the private sector and Serbian municipalities to take the challenge i.e. a risk that no proposals of decent quality and amount are received for the challenges announced.		Opera- tional	P = 5 - 5	Careful preparation and design of the challenges, including a comprehensive scoping study, consultations and capacity building of the key stakeholders in prior to launching the challenge. Design of the challenges in such a way that the reward for winning solutions (in terms of money, recognition, visibility or replication potential) can be judged as high enough by the potential participants to justify the risk of not being awarded. Securing adequate follow-up also for those non-awarded, but still promising solutions that may benefit	Project team			

ment a piet Analycie. An accordent of risks that may affect the project should be conducted.

ANNEXES

#	Description	Date identified	Type	Probability & Impact		Owner	Submitted, updated by	Last Update	Status
				•	from the complementary information sharing and networking activities of the project				
ين	Municipalities don't have the financial resources to invest in CSUD i.e. a risk that the project develops a wish list of investments with no follow-up in terms of the actual investments.		Financial	P = 3 1 = 4	This risk is mitigated by a number financing schemes currently available in Serbia with a potential to finance CSUD investments, including projects funded by bi- and multilateral donors and the already existing environmental funds managed by the local self- governments. There are also several municipalities, which have not reached their credit limit yet, meaning that they can still borrow money for investment that make economically and financially sense. Finally, there are likely to be measures which can be implemented at very low costs not really burdening the municipal budgets.	Project Board			
e.	Due to technical failure of the equipment and/or software used, the trust of the key stakeholders and investors on the proposed solution(s) is lost.		Techno- logy	P = 3 = 4	Given the innovative nature of the proposed solutions, this risk is present, but is sought to be mitigated by adequate pre- testing of the proposed solutions. As a part of that, adequate emphasis also needs to be put on the network safety and data protection of any ICT solutions tested and taken into use:	Project team			
7.			Environ- mental	P=3 =3	The project will mitigate this risk by having as an obligatory component for all challenges that the proposed solutions need to include an environmental impact assessment (not a full-fledged, but of a scale corresponding to the type and stage of development of the proposed solution) addressing also the waste issue.	Project team	-		
∞i	detrimental impacts. Overlapping project activities with other donor funded projects leading to duplication, inefficient use of resources and "donor fatigue" of the targeted		Organi- sational	P = 2 = 3	er consultations with other donc eparatory and its implementatic ed with fully complementary rath s				
ה			Opera- tional	P = 3 1 = 5	Strong focus of the project on awareness raising, coaching and capacity building and on identifying win-win opportunities not addressing only climate change mitigation.	g Project Board + project team			

	Description	Date identified	Type	Probability Countermeasures / Mgt response & Impact		updated by Update	Update	
10.	ideas. Inadequate and/or non- capacitated human resources within the core project team to successfully implement the project by adaptive management and support the mainstreaming of its results.		Opera- tional	 Recruitment of the key project staff based on competitive selection procedures emphasizing the qualifications and requirements set up in the ToR. Effective planning and day- to-day monitoring of the progress towards the set targets to complement the regular annual monitoring, including the use of international expert support to backstop and build up the local capacity for adaptive management and mainstreaming the project results when and as needed. Furthermore, this risk is foreseen to be mitigated by teaming up with an international expert entity having experience of designing and running challenge programs in other countries as well as by benefiting from the resources of the coaching team to be established under component 2 of the project.	Project Board + RTA			

Annex II - Capacity Assessment: Results of capacity assessments of Implementing Partner (including HACT Micro Assessment)

STANDARD LETTER OF AGREEMENT BETWEEN UNDP AND THE MINISTRY OF ENVIRONMENTAL PROTECTION FOR THE PROVISION OF SUPPORT SERVICES

Your excellency,

1. Reference is made to consultations between officials of the Ministry of Environmental Protection (hereinafter referred to as "the Ministry") and officials of UNDP with respect to the provision of support services by the UNDP country office for nationally managed programmes and projects. UNDP and the Ministry hereby agree that the UNDP country office may provide such support services at the request of the Ministry through its institution designated in the relevant programme support document or project document, as described below.

2. The UNDP country office may provide support services for assistance with reporting requirements and direct payment. In providing such support services, the UNDP country office shall ensure that the capacity of the Government-designated institution (the Ministry) is strengthened to enable it to carry out such activities directly. The costs incurred by the UNDP country office in providing such support services shall be recovered from the project and in line with UNDP and GEF Guidelines.

3. The UNDP country office may provide, at the request of the designated institution, the following support services for the activities of the programme/project:

- (a) Identification and/or recruitment of project and programme personnel;
- (b) Identification and facilitation of training activities;
- (c) Procurement of goods and services

4. The procurement of goods and services and the recruitment of project and programme personnel by the UNDP country office shall be in accordance with the UNDP regulations, rules, policies and procedures. Support services described in paragraph 3 above shall be detailed in an annex to the programme support document or project document, in the form provided in the Attachment hereto. If the requirements for support services by the country office change during the life of a programme or project the annex to the programme support document or project document is revised with the mutual agreement of the UNDP Resident Representative and the designated institution.

5. The relevant provisions of the UNDP standard basic assistance agreement signed on 24 March 1988 (Official Gazette of SFRJ 11/1988) with the Government of the Republic of Serbia (the "SBAA"), including the provisions on liability and privileges and immunities, shall apply to the provision of such support services. The overall responsibility for the nationally managed programme or project is retained through Government designated institution – the Ministry. The responsibility of the UNDP country office for the provision of the support services described herein shall be limited to the provision of such support services detailed in the annex to the programme support document.

6. Any claim or dispute arising under or in connection with the provision of support services by the UNDP country office in accordance with this letter shall be handled pursuant to the relevant provisions of the SBAA.

7. The manner and method of cost-recovery by the UNDP country office in providing the support services described in paragraph 3 above shall be specified in the annex to the programme support document or project document.

8. The UNDP country office shall submit progress reports on the support services provided and shall report on the costs reimbursed in providing such services, as may be required.

9. Any modification of the present arrangements shall be effected by mutual written agreement of the parties hereto.

10. If you are in agreement with the provisions set forth above, please sign and return to this office two signed copies of this letter. Upon your signature, this letter shall constitute an agreement between the Ministry and UNDP on the terms and conditions for the provision of support services by the UNDP country office for nationally managed programmes and projects.

Yours sincerely,

Signed on behalf of UNDP Steliana Nedera, Deputy Resident Representative

with

For the Ministry of Environmental Protection of the Republic of Serbia Goran Trivan, Minister

Attachment

DESCRIPTION OF UNDP COUNTRY OFFICE SUPPORT SERVICES

- Reference is made to consultations between the Ministry of Environmental Protection, the institution
 designated by the Government of the Republic of Serbia, and officials of UNDP with respect to the
 provision of support services by the UNDP country office for the nationally managed programme or
 project "Climate Smart Urban Development Challenge", project number 00087660/00104445 "the
 Project".
- In accordance with the provisions of the letter of agreement and the project document, the UNDP country office shall provide support services for the Project as described below.
- Support services to be provided:

UNDP Support services as per UNDP Programme and Operations Policies and Procedures	Schedule for the provision of the support services	Amount and method of reimbursement of UNDP (where appropriate) ¹⁾	Cost to UNDP of providing such support services (where appropriate) ^{2), 3)}
Outcome 1			L
Local Consultants	As per AWP/ProDoc	20,000	As per actual cost
Contractual services - comp.	As per AWP/ProDoc	20,000	As per actual cost
Contractual services - individual	As per AWP/ProDoc	30,000	As per actual cost
Travel	As per AWP/ProDoc	3,000	As per actual cost
Miscellaneous	As per AWP/ProDoc	1,000	As per actual cost
Equipment	As per AWP/ProDoc	15,000	As per actual cost
Training, workshops and conf.	As per AWP/ProDoc	5,000	As per actual cost
Outcome 2			
Local Consultants	As per AWP/ProDoc	25,000	As per actual cost
Contractual services - comp.	As per AWP/ProDoc	20,000	As per actual cost
Contractual services - individual	As per AWP/ProDoc	30,000	As per actual cost
Premises Alterations	As per AWP/ProDoc	5,000	As per actual cost
Miscellaneous	As per AWP/ProDoc	1,000	As per actual cost
Equipment	As per AWP/ProDoc	18,000	As per actual cost
Operations	As per AWP/ProDoc	61,000	As per actual cost
Training, workshops and conf.	As per AWP/ProDoc	10,000	As per actual cost
Monitoring and Evaluation			
Miscellaneous	As per AWP/ProDoc	1,000	As per actual cost
Training workshops & meetings	As per AWP/ProDoc	3,000	As per actual cost
Project management			
Contractual services - individual	As per AWP/ProDoc	7,392	As per actual cost
Travel	As per AWP/ProDoc	2,000	As per actual cost

Direct Project Costs	As per AWP/ProDoc	13,870	As per actual cost
GMS	As per AWP/ProDoc	8,738	As per actual cost

- A revision of the Annual Work Plan (including adjustment to the actual funds availability to the project), provided in the Project Document, conducted in agreement with the MoEP, may result in the adjustment of amounts authorized to be disbursed by UNDP, which will be reflected in the revision of the AWP to be signed by the National Project Director and UNDP.
- 2) Support Services Actual Cost which adheres to the "UNDP Cost Recovery Operational Guidelines for Implementation of Direct Project Costing" effective as of January 2014
- Support services provision by UNDP may be a subject to revision requested as per formal Letter to be submitted by the Ministry of Environmental Protection to UNDP.

4. Description of functions and responsibilities of the parties involved:

UNDP shall conduct the full process while the role of the Implementing Partner (IP) will be as follows:

- The Implementing Partner will send a timetable for services requested annually;
- The Implementing Partner will send the request to UNDP for the services enclosing the specifications or Terms of Reference required;
- For the hiring staff process: the IP representatives will be on the interview panel as ex officio members, i.e. as observers, if requested.

Implementing Partner - Ministry of Environmental protection of the Republic of Serbia:

The Ministry of Environmental Protection is designated as the Implementing Partner based on a consultative process led by the UNDP Country Office with the Ministry. The Implementing Partner assumes overall responsibility for the management of the programme or project, which has two dimensions:

- responsibility for achievement of outcome, through output(s) and key activities; and
- accountability to UNDP for use of programme or project resources (refer to Box 1).

Box 1 – Responsibilities of the Ministry of Environmental Protection

- Assume primary responsibility to the Government of the Republic of Serbia and to UNDP for the overall performance of the project and for the use of resources.
- Effectively manage the project on the basis of clear annual work plans that are approved jointly by the project management, the Ministry of Environmental Protection and UNDP.
- Ensure that key activities are undertaken, and output is produced, in accordance with the document and work-plans.
- Designate or appoint, in cooperation with UNDP, the management of the project from the Ministry of Environmental Protection side (National Project Director).
- Ensure that due operational procedures for Projects are applied. Assume technical, financial and administrative accountability of the project.
- Provide the necessary personnel, physical facilities (office space, equipment, etc.) and other resources that are part of the Ministry counterpart's contribution, as specified in the project document.
- Participate in monitoring, evaluation and reporting on the substantive and financial performance and impact of the project to the Ministry and UNDP.

Project Management:

The ultimate responsibility on behalf of the Ministry of Environmental Protection for managing the programme or project is placed on a senior Ministry official who shall be designated as the National Project Director (NPD).

The NPD is the party representing the Ministry of Environmental Protection ownership and authority over the programme/project, responsibility for achieving the objectives and accountability to the Ministry and UNDP for the use of resources.

Commensurate with these responsibilities, the NPD holds the ultimate authority to expend funds from the project budget. No project funds can be drawn and spent without his/her signed approval, or approval by UNDP responsible managers if a due arrangement via work planning has been made for delegation of approval authority from the NPD. (See Box 2 for details on the duties and responsibilities of the NPD).

Box 2 - Duties and Responsibilities of the National Project Director

In consultation with UNDP, the Ministry of Environmental Protection designates the National Project Director among officials from the Ministry of Environmental Protection_at a level that provides enough authority and insight to represent the counterpart's *ownership* and *authority* over the project, to assume *responsibility* for achieving project objectives and ensure *accountability* to the head of the Implementing Partner and UNDP for the use of project resources and achieving outputs.

Duties and Responsibilities

- Assume overall responsibility for the successful execution and implementation of the project, accountability to the counterpart and UNDP for the proper and effective use of attached resources;
- Ensure consistency of the project with partner's reform strategy and relevant Ministry policies and legal procedures;
- c) Serve as a focal point for the coordination of projects with other development partners, Ministry and other stakeholders;
- Ensure that all counterpart's inputs committed to the project are made available and used according to the work plan;
- Supervise the preparation of project work plans (annual and quarterly), updating, clearance and approval, in consultation with UNDP and other stakeholders and ensure the timely request of inputs according to the project work plans;
- f) Support, in cooperation with UNDP, the recruitment of the project professional and support staff as per the agreed recruitment system outlined in National Implementation by the Government of UNDP Supported Projects: Guidelines and Procedures;
- g) Support the effective implementation of the project and delivery of the expected results, objectives and impact;
- Ensures appropriate supervision over the management of the project, including financial management;
- i) Ensures participation of Ministry officials in the implementation of the project;
- i) Supports adequate monitoring and impact assessment of the project;
- k) Enhances adequate documentation of the project experience and its dissemination.

Selection criteria:

National Project Director is appointed/nominated by the Ministry of Environmental Protection and should be senior management official.

Remuneration and entitlements:

National Project Director must not receive monetary compensation from project funds for the discharge of his/her functions.