

MINUTES

of the LPAC meeting on the joint Project on "e-Government promotion for improved public service delivery"

Date and Time: 29 November 2013

Venue: The State Committee for Communication, Informatization and Telecommunication Technologies of the Republic of Uzbekistan (CCITT)

Participants: as per attached list

Mr. Sh. Shermatov opening the meeting, thanked all the organizers of the project and expressed confidence that this meeting will provide a strong foundation for the successful implementation of the project as a whole.

Mr. J. Cilliers noted that main purpose of the meeting is review of the final outcome, discussion of possible threats and giving the official start for the new Project on development of "e-Government" in Uzbekistan.

Mr. A. Bakhadirov presented Project Document on "e-Government promotion for improved public service delivery". As noted, the duration of the Project – from July 2014 until end of July 2017. The total budget is 1 million USD (with UNDP's share – 500 thousand USD, and CCITT's share – 500 thousand USD).

Expert mentioned on the key areas of the project:

1. Improving the delivery of public services online;
2. Improvement of interoperability of e-Government and implementation of effective mechanisms for business process reengineering;
3. Strengthening the institutional development of e-Government by supporting the Centre on development of "Electronic Government" system.

To achieve the above-mentioned goals, including further development of the Single interactive state services portal (EPIGU) provides for the adoption of the following actions. In particular, the key actions in the first direction:

- a) assist in the further development and promotion of EPIGU;
 - b) develop the capacity and competence of civil servants on key issues of e-Government;
 - c) increasing the awareness of general public in the field of e-Government;
- and
- d) single contact point for all public services through the National Communication Center (pilot);
 - d) assistance in drafting the Law of the Republic of Uzbekistan "On electronic government".

Key actions in the second direction are defined as:

- a) situation analysis on the process of interagency cooperation;
- b) recommendations on specifications and policy of the interagency interoperability;
- c) an inventory of public services and the creation of unified registry of the government services and forms;
- d) assisting in the development of the concept on interagency cooperation of the state systems;
- e) assist in development and application of systems of the business process management (pilot).

The third direction is mainly aimed at promoting the capacity building of the Center for development of "Electronic Government" system as the main source and the potential strategic and technical knowledge and skills, as well as for development of recommendations aimed at accelerating the development and implementation of e-Government in Uzbekistan, based on the model of the NIA Agency of the Republic of Korea.

Mr. A.Bakhadirov has also highlighted the prospective implementing partners, particularly the UN, ADB, the World Bank, local partners, including UZINFOCOM, UNICON.UZ, TUIT, Association of IT Companies and Organizations of Uzbekistan, CIBGroup, Programmers Center "BePro", "Uzbektelecom", National television and radio company, as well as the media resources ("ICTNEWS", "INFOCOM.uz").


Mr. Sh.Akbarov stressed the relevance of the Project on e-Government implementation in the general public authorities system of Uzbekistan. He has also suggested to include the Chamber of Commerce and Industry of Uzbekistan in the partners' list taking into account their experience and developments in the field of e-government and the widespread use of ICT by public authorities in the country.

Ms. A.Umarova pointed out that e-governance should be seen in conjunction with administrative reform and hence, proposed to build in – country understanding and organizational capacities to do business process reengineering for service provision. Otherwise it may be nearly impossible to move to interactive services. As to partnership, it is important to include Ministry of Justice that is responsible for administrative procedures as the partner too.

In conclusion of the meeting, **Mr. Sh. Shermatov** expressed appreciation to the UNDP for assistance and support of the new Project, and he mentioned the interest of other government organizations in implementation of this Project.

Mr. J. Cilliers has also thanked the CCITT and all experts, who took part in preparation of the project document and pointed out that Project should be flexible during implementation and respond quickly to any possible threat. He has also stressed the importance of joint efforts of all UNDP Projects. According to him, the cornerstone of the Project must stand the interests of ordinary citizens, and they should benefit from the implemented Project.

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Approved by  on behalf of Jaco Cilliers, Deputy Resident Representative of the UNDP in Uzbekistan

Approved by  Sherzod Shermatov, Deputy Chairman of CCITT of Uzbekistan

LIST OF PARTICIPANTS:*From UNDP:*

1.	Jaco Cilliers	-	Deputy Resident Representative of UNDP in Uzbekistan
2.	A. Umarova	-	Head of the Good Governance Unit
3.	Sh. Akbarov	-	Head of Economic Governance Unit
4.	K.Inomkhodjaev	-	Programme Associate of the Economic Governance Unit
5.	A.Bakhadirov	-	Task manager of the "Local governance support: Participation and Partnership" Project
6.	B. Bekov	-	Task manager of "Business forum of Uzbekistan, Phase-II" Project
7.	Sh. Abdullaev	-	Task manager of "Business forum of Uzbekistan, Phase-II" Project
8.	A. Askarov	-	Interpreter

From national partner:

1.	Sh.Shermatov	-	Deputy Chairman of GosKomCITT
2.	O.Umarov	-	Head of Division, GosKomCITT
3.	D.Atadjanov	-	Head of Department, GosKomCITT
4.	S.Alimov	-	Head of Department, GosKomCITT
5.	Sh. Khabibullaev	-	Director of the Center for development of the "E-Government" system
6.	S.Saidkhodjaev	-	First deputy director of the Center for development of the "E-Government" system
7.	H.Hasanov	-	a.i. director of SUE «UNICON.UZ»
8.	G.Saidaliev	-	Deputy director of SUE «UNICON.UZ»
9.	H.Salibaev	-	Director of the department SC «Uzbektelecom»
10.	H.Sultanov	-	a.i. director of the Training center "E-Government" under TUIT
11.	B.Gaybullaev	-	Deputy Director of Center of the Programmers "BePro"
12.	I.Aglyamov	-	Director of the «CIB Group» LLC
13.	G.Karimova	-	Senior specialist of the "E-Government" system development Center