If you encounter any problems while applying online, please do not hesitate to contact our eRecruit help desk.

How to contact UNDP's eRecruit Help Desk

Please go to our online form by clicking the link below and fill in all the steps as explained on the helpdesk page.

Link: eRecruitHelpdesk

Here you will find automatic tips and suggestions based on the type of question you have as well as the ability to submit queries to our team.

In order to address your issue promptly and accurately when you submit a query please make sure to provide us with detailed information about your issue.

The description of your issue should as best possible cover the below:

1. All steps/operations/instructions necessary to re-create or reproduce the problem;
2. the data which causes the problem;
3. the exact text (or a screenshot) of any error messages or forms;
4. the current browser you are using

Many thanks,
eRecruit Helpdesk