

X. ANNUAL VALIDATION OF RESULTS (FIELD VISIT) AND QUALITY ASSURANCE

Date of visit: 12 December 2018

Subject and venue of visit: 00107774, E-Governance, Business Armenia

Purpose of the field visit:

Outcomes	Update on outcomes	Outputs	Update on outputs	Reasons if progress below target	Update on partnership strategies	Recommendations And proposed action
	A brief analysis on any relevant changes pertaining to the outcome as stated in results matrix.	State output from project Document or work plan.	Achievements of the project in outputs (marking if strategic) and soft assistance (if any).	If applicable.		Actions on any matter related to outcome, progress of outputs, and/or partnerships. Corrective measures. Responsibilities/time.
By 2020, Armenia's competitiveness is improved and people, especially vulnerable groups, have greater access to sustainable economic opportunities	No direct effect on Outcome level yet	Output 1: Business procedures related to investment are publicly accessible online in Armenian, Russian and English 1.1 6 procedures mapped and presented online	The portal is ready and functional. The page has the facility to be viewed in just over 100 languages including Russian, Armenian and English. There are 6 procedures with step by step guidance.	n/a	No updates at this stage.	The portal needs to include all 16 procedures with tags (coming soon) next to 10 new procedures which are being prepared for listing.
		Output 2: One or various local counterparts are able to publish new procedures, to administer the portal and to simplify procedures using the e-Regulations system 2.1: Number of experts trained in procedure mapping 2.2: Number of experts trained in portal administration 2.3: Number of experts trained in procedure simplification	This is planned to take place in 2019 schedule.	-	-	-
		Output 3: Redundancies, bottlenecks and formality simplification options are identified and recommendations are made for at least 4 priority procedures 3.1 Analysis to identify redundancies and bottlenecks is made 3.2 Number of simplification recommendations	This is planned to take place in 2019 schedule.	-	-	-

PROJECT PERFORMANCE—IMPLEMENTATION ISSUES

The budget for Personnel expenditure with Business Armenia remains unspent, due to double-payment issue identified after the agreement was signed. Currently negotiations are underway to determine appropriate expense and reallocation. Board meeting to take place mid January 2019 to agree way forward.

PROGRESS TOWARDS RESULTS

There has been a good progress so far recorded by Business Armenia. The portal is now up and running. There are 6 procedures listed with step by step guidance for each procedure. As a result of in depth needs analysis, total of 16 procedures have been selected to be listed, compared to 12 originally agreed.

Information fliers have been designed, finalized and printed – 200 fliers will be distributed according to agreed plan.

2 video clips were filmed, with short interviews with Business Armenia, UNDP and ADA. The clips will be used for website and social media. Further 5 clips are scheduled for production in 2019, which will be more user oriented, for TV and other media.

LESSONS LEARNED

The project has been in active mode only since April 2018 and the short duration does not allow for summing up the lessons learned.

Participants in the field visit:

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