UNDP
CORPORATE CRISIS RESPONSE SYSTEMS

Empowered lives.
Resilient nations.

CRISIS RESPONSE STANDARD OPERATING PROCEDURES

- Clear and efficient processes to provide rapid support to UNDP Country Offices dealing with crises
- Based on three levels of crisis support to the Country Office: Level 1, Level 2, Level 3
- Activation of corporate crisis response systems and tools: deployments of experts, emergency funding allocation, scale up of Country Office capacity, support to interagency processes, etc.

EARLY WARNING

- Situation monitoring: open-source information and analysis on crisis-related situations
- Supporting crisis risks tracking: Crisis Risk Dashboard consolidating and visualizing information to support risk and trends analysis for evidence-based decision-making
- Crisis risks scanning: Launch of the Executive Team for Early Warning, a senior decision-making process for regular crisis risk scanning and corporate crisis preparedness

CRISIS RESPONSE PORTAL

- One-stop-shop for country offices facing a crisis
- Instant access to corporate crisis response procedures, tools and other corporate resources to support the country office

FAST DEPLOYMENT OF EXPERTS & CAPACITY DEVELOPMENT

- In 2016, UNDP deployed 336 experts to 78 countries/offices to support crisis response and recovery
- 261 staff members in 108 country offices and five regional hubs and global headquarters were trained on UNDP's crisis response processes and tools

CRISIS RESPONSE PACKAGES

Four response packages to help UNDP country offices to:

- respond to sudden-onset crises and complex, protracted crises facing new emergencies
- swiftly support governments and communities needs on livelihoods, governance and disaster recovery
- dispatch UNDP crisis response pre-positioned items

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